



University of Iowa Health Care

***Presentation to
The Board of Regents, State of Iowa
September 9, 2015***

- Opening Remarks (Robillard)
- Operating and Financial Performance (Kates, Fisher)
- Faculty Presentation: UI Health Care Advances in Surgical Quality & Safety (Dr. John Cromwell)



University of Iowa Hospitals & Clinics Operating and Financial Performance Update

Ken Kates, Associate Vice President &
Chief Executive Officer, UI Hospitals & Clinics

Ken Fisher, Associate Vice President for Finance
and Chief Financial Officer, UI Hospitals & Clinics

Volume Indicators

Fiscal Year to Date June 2015



Operating Review (YTD)	Actual	Budget	Prior Year *	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Discharges	31,957	32,033	30,879	(76)	-0.2% ○	1,078	3.5% ●
Patient Days	205,557	197,766	195,807	7,791	3.9% ●	9,750	5.0% ●
Length of Stay	6.45	6.21	6.38	0.24	3.9% ●	0.07	1.1% ○
Average Daily Census	563.17	541.82	536.46	21.35	3.9% ●	26.71	5.0% ●
Total Surgeries	29,958	30,653	29,180	(695)	-2.3% ○	778	2.7% ●
- Inpatient	12,349	12,151	11,583	198	1.6% ○	766	6.6% ●
- Outpatient	17,609	18,502	17,597	(893)	-4.8% ●	12	0.1% ○
ED Visits	57,293	54,990	56,418	2,303	4.2% ●	875	1.6% ○
Total Clinic Visits	832,067	831,490	799,828	577	0.1% ○	32,239	4.0% ●

* from ongoing operations

● Greater than 2.5% Favorable	○ Neutral	● Greater than 2.5% Unfavorable
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Discharges by Type

Fiscal Year to Date June 2015

Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Adult Medical	8,628	9,677	9,367	(1,049)	-10.8% ●	(739)	-7.9% ●
Adult Surgical	16,889	16,075	15,462	814	5.1% ●	1,427	9.2% ●
Adult Psych	1,256	1,476	1,425	(220)	-14.9% ●	(169)	-11.9% ●
<i>Subtotal – Adult</i>	<i>26,773</i>	<i>27,228</i>	<i>26,254</i>	<i>(455)</i>	<i>-1.7%</i> ○	<i>519</i>	<i>2.0%</i> ○
Pediatric Medical & Surgical	3,749	3,392	3,262	357	10.5% ●	487	14.9% ●
Pediatric Critical Care	827	845	814	(18)	-2.2% ○	13	1.5% ○
Pediatric Psych	608	568	549	40	7.1% ●	59	10.8% ●
<i>Subtotal – Pediatrics w/o newborn</i>	<i>5,184</i>	<i>4,805</i>	<i>4,625</i>	<i>379</i>	<i>7.9%</i> ●	<i>559</i>	<i>12.1%</i> ●
Newborn	1,594	1,592	1,529	2	0.1% ○	65	4.3% ●
TOTAL w/o Newborn	31,957	32,033	30,879	(76)	-0.2% ○	1,078	3.5% ●

●	○	●
Greater than 2.5% Favorable	Neutral	Greater than 2.5% Unfavorable

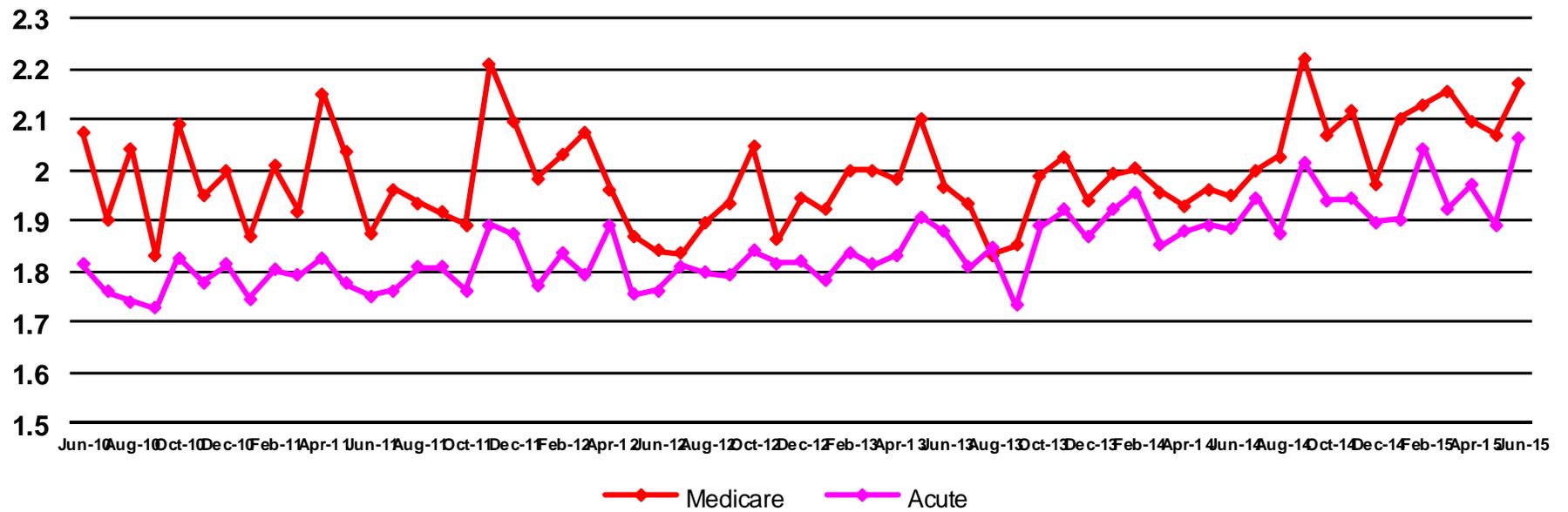
Discharge Days by Type

Fiscal Year to Date June 2015

Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Adult Medical	47,976	51,983	51,454	(4,007)	-7.7% ●	(3,478)	-6.8% ●
Adult Surgical	90,686	79,878	79,175	10,808	13.5% ●	11,511	14.5% ●
Adult Psych	20,798	20,729	20,559	69	0.3% ○	239	1.2% ○
<i>Subtotal – Adult</i>	<i>159,461</i>	<i>152,590</i>	<i>151,188</i>	<i>6,871</i>	<i>4.5% ●</i>	<i>8,273</i>	<i>5.5% ●</i>
Pediatric Medical & Surgical	18,378	18,701	18,513	(323)	-1.7% ○	(135)	-0.7% ○
Pediatric Critical Care	23,149	22,748	22,392	401	1.8% ○	757	3.4% ●
Pediatric Psych	5,028	5,042	4,992	(14)	-0.3% ○	36	0.7% ○
<i>Subtotal – Pediatrics w/o newborn</i>	<i>46,554</i>	<i>46,491</i>	<i>45,897</i>	<i>63</i>	<i>0.1% ○</i>	<i>657</i>	<i>1.4% ○</i>
Newborn	3,590	3,433	3,399	157	4.6% ●	191	5.6% ●
TOTAL w/o Newborn	206,015	199,081	197,085	6,934	3.5% ●	8,930	4.5% ●

●	○	●
Greater than 2.5% Favorable	Neutral	Greater than 2.5% Unfavorable

Case Mix Index



Inpatient Surgeries – by Clinical Department

Fiscal Year to Date June 2015



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Cardiothoracic	1,065	1,062	1,013	3	0.3% ○	52	5.1% ●
Dentistry	331	196	187	135	68.9% ●	144	77.0% ●
General Surgery	3,526	3,531	3,367	(5)	-0.1% ○	159	4.7% ●
Gynecology	772	690	658	82	11.9% ●	114	17.3% ●
Neurosurgery	1,845	1,822	1,738	23	1.3% ○	107	6.2% ●
Ophthalmology	140	127	121	13	10.2% ●	19	15.7% ●
Orthopedics	2,922	3,071	2,929	(149)	-4.9% ●	(7)	-0.2% ○
Otolaryngology	758	690	658	68	9.9% ●	100	15.2% ●
Radiology – Interventional	137	93	89	44	47.3% ●	48	53.9% ●
Urology w/ Procedure Ste.	856	869	823	(13)	-1.5% ○	33	4.0% ●
Total	12,352	12,151	11,583	201	1.7% ○	769	6.6% ●
Solid Organ Transplants	321	354	302	(33)	-9.3% ●	19	6.3% ●

● Greater than 2.5% Favorable	○ Neutral	● Greater than 2.5% Unfavorable
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Outpatient Surgeries – by Clinical Department

Fiscal Year to Date June 2015



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget		Variance to Prior Year	% Variance to Prior Year	
Cardiothoracic	59	71	68	(12)	-16.9%	●	(9)	-13.2%	●
Dentistry	544	686	655	(142)	-20.7%	●	(111)	-17.0%	●
Dermatology	32	38	36	(6)	-15.8%	●	(4)	-11.1%	●
General Surgery	2,721	2,882	2,750	(161)	-5.6%	●	(29)	-1.1%	○
Gynecology	840	837	798	3	0.4%	○	42	5.3%	●
Internal Medicine	5	6	6	(1)	-16.7%	●	(1)	-16.7%	●
Neurosurgery	861	751	717	110	14.7%	●	144	20.1%	●
Ophthalmology	3,653	3,997	3,808	(344)	-8.6%	●	(155)	-4.1%	●
Orthopedics	4,240	4,413	4,206	(173)	-3.9%	●	34	0.8%	○
Otolaryngology	2,455	2,561	2,442	(106)	-4.1%	●	13	0.5%	○
Pediatrics	5	2	2	3	150.0%	●	3	150.0%	●
Radiology – Interventional	89	24	23	65	270.8%	●	66	287.0%	●
Urology w/ Procedure Ste.	2,102	2,234	2,086	(132)	-5.9%	●	16	0.8%	○
Total	17,606	18,502	17,597	(896)	-4.8%	●	9	0.1%	○

●	○	●
Greater than 2.5% Favorable	Neutral	Greater than 2.5% Unfavorable

Emergency Department

Fiscal Year to Date June 2015



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
ED Visits	57,293	54,990	56,418	2,303	4.2% ●	875	1.6% ○
ED Admits	17,146	17,209	17,618	(63)	-0.4% ○	(472)	-2.7% ●
ED Conversion Factor	29.9%	31.3%	31.2%		-4.5% ●		-4.2% ●
ED Admits / Total Admits	52.6%	54.1%	57.3%		-2.8% ●		-8.2% ●

●	○	●
Greater than 2.5% Favorable	Neutral	Greater than 2.5% Unfavorable

Clinic Visits by Specialty

Fiscal Year to Date June 2015



Operating Review (YTD)	Actual	Budget	Variance to Budget	Variance to Budget	%
Burn Clinic	3,048	3,463	(415)	-12.0%	●
Center for Disabilities & Development	9,293	9,775	(482)	-4.9%	●
Center for Digestive Disease	20,809	19,360	1,449	7.5%	●
Clinical Cancer Center	49,472	54,410	(4,938)	-9.1%	●
Dermatology	23,702	23,590	112	0.5%	○
General Surgery	16,748	17,443	(695)	-4.0%	●
Hospital Dentistry	15,973	17,032	(1,059)	-6.2%	●
Internal Medicine	29,794	32,664	(2,870)	-8.8%	●
Neurology	15,186	13,047	2,139	16.4%	●
Neurosurgery	11,605	9,373	2,232	23.8%	●
Obstetrics/Gynecology	57,410	48,948	8,462	17.3%	●
Ophthalmology	62,824	66,641	(3,817)	-5.7%	●
Orthopedics	71,264	75,790	(4,526)	-6.0%	●
Otolaryngology	19,440	19,263	177	0.9%	○
Pediatrics	59,338	58,787	551	0.9%	○
Primary Care (non-IRL)	176,968	169,379	7,589	4.5%	●
Psychiatry	34,886	36,709	(1,823)	-5.0%	●
Urology	13,076	14,785	(1,709)	-11.6%	●
UI Heart Center	18,192	18,045	147	0.8%	○
IRL	123,039	122,986	53	0.0%	○
Total	832,067	831,490	577	0.1%	○

● Greater than 2.5% Favorable

○ Neutral

● Greater than 2.5% Unfavorable

Total Clinic Visits by Location

Fiscal Year to Date June 2015



Operating Review (YTD)	FY15 Actual				FY14 Actual *				Variance to Prior Year	%
	On-Site	IRL	UICMS & QuickCare	Total	On-Site	IRL	UICMS & QuickCare	Total		
Family Medicine	50,024		126,944	176,968	51,750		117,907	169,657	7,311	4.3%
General Internal Medicine		25,458		25,458		24,903		24,903	555	2.2%
Pediatrics		21,279		21,279		20,148		20,148	1,131	5.6%
<i>Subtotal - Primary Care</i>	<i>50,024</i>	<i>46,737</i>	<i>126,944</i>	<i>223,705</i>	<i>51,750</i>	<i>45,051</i>	<i>117,907</i>	<i>214,708</i>	<i>8,997</i>	<i>4.2%</i>
Burn Clinic	3,048			3,048	2,979			2,979	69	2.3%
Center for Disabilities & Development	9,293			9,293	8,792			8,792	501	5.7%
Center for Digestive Disease	20,809	3,737		24,546	19,944	3,994		23,938	608	2.5%
Clinical Cancer Center	56,516	1,611		58,127	60,134	592		60,726	-2,599	-4.3%
Dermatology	23,701	10,038		33,739	21,842	6,430		28,272	5,467	19.3%
General Surgery	16,748			16,748	15,267			15,267	1,481	9.7%
Hospital Dentistry	15,973			15,973	16,179			16,179	-206	-1.3%
Internal Medicine	29,777	6,982		36,759	35,206	4,009		39,215	-2,456	-6.3%
Neurology	15,186			15,186	13,474			13,474	1,712	12.7%
Neurosurgery	11,605			11,605	11,094			11,094	511	4.6%
Obstetrics/Gynecology	57,410	23,159		80,569	49,528	21,358		70,886	9,683	13.7%
Ophthalmology	62,824	9,024		71,848	63,932	7,774		71,706	142	0.2%
Orthopedics	71,264	297		71,561	72,625	74		72,699	-1,138	-1.6%
Otolaryngology	19,440	5,166		24,606	20,168	5,056		25,224	-618	-2.5%
Pediatrics	55,536			55,536	49,714			49,714	5,822	11.7%
Psychiatry	34,886			34,886	33,009			33,009	1,877	5.7%
Urology	9,852	8,459		18,311	11,313	8,404		19,717	-1,406	-7.1%
UI Heart Center	18,192	7,829		26,021	16,609	5,620		22,229	3,792	17.1%
<i>Subtotal – Specialty Care</i>	<i>532,060</i>	<i>76,302</i>		<i>608,362</i>	<i>521,809</i>	<i>63,311</i>		<i>585,120</i>	<i>23,242</i>	<i>4.0%</i>
Total	582,084	123,039	126,944	832,067	573,559	108,362	117,907	799,828	32,239	4.0%

* from ongoing operations
 Greater than 2.5% Favorable Neutral Greater than 2.5% Unfavorable

Pediatrics Clinic Visits by Location

Fiscal Year to Date June 2015



Operating Review (YTD)	FY15 Actual				FY14 Actual *				Variance to Prior Year	%
	On-Site	IRL	UICMS & QuickCare	Total	On-Site	IRL	UICMS & QuickCare	Total		
Family Medicine	4,535		32,302	36,837	4,190		28,840	33,030	3,807	11.5%
General Internal Medicine		22		22		17		17	5	29.4%
Pediatrics		20,813		20,813		19,462		19,462	1,351	6.9%
<i>Subtotal - Primary Care</i>	<i>4,535</i>	<i>20,835</i>	<i>32,302</i>	<i>57,672</i>	<i>4,190</i>	<i>19,479</i>	<i>28,840</i>	<i>52,509</i>	<i>5,163</i>	<i>9.8%</i>
Burn Clinic	714			714	640			640	74	11.6%
Center for Disabilities & Development	9,293			9,293	8,792			8,792	501	5.7%
Center for Digestive Disease	28			28	29			29	(1)	-3.5%
Clinical Cancer Center	108			108	51			51	57	111.8%
Dermatology	2,124	2,183		4,307	2,104	974		3,078	1,229	39.9%
General Surgery	326			326	253			253	73	28.9%
Hospital Dentistry	2,015			2,015	2,052			2,052	(37)	-1.8%
Internal Medicine	78	207		285	64	152		216	69	31.9%
Neurology	296			296	161			161	135	83.9%
Neurosurgery	1,864			1,864	1,929			1,929	(65)	-3.4%
Obstetrics/Gynecology	743	164		907	746	132		878	29	3.3%
Ophthalmology	9,809	603		10,412	9,730	485		10,215	197	1.9%
Orthopedics	12,750			12,750	12,544			12,544	206	1.6%
Otolaryngology	3,541	3,052		6,593	3,767	2,315		6,082	511	8.4%
Pediatrics	52,103			52,103	47,528			47,528	4,575	9.6%
Psychiatry	8,865			8,865	8,854			8,854	11	0.1%
Urology	268	2,983		3,251	247	2,696		2,943	308	10.5%
UI Heart Center	24	169		193	24	116		140	53	37.9%
<i>Subtotal – Specialty Care</i>	<i>104,949</i>	<i>9,361</i>		<i>114,310</i>	<i>99,515</i>	<i>6,870</i>		<i>106,385</i>	<i>7,925</i>	<i>7.5%</i>
Total	109,484	30,196	32,302	171,982	103,705	26,349	28,840	158,894	13,088	8.2%

* from ongoing operations
 Greater than 2.5% Favorable Neutral Greater than 2.5% Unfavorable

Adult Clinic Visits by Location

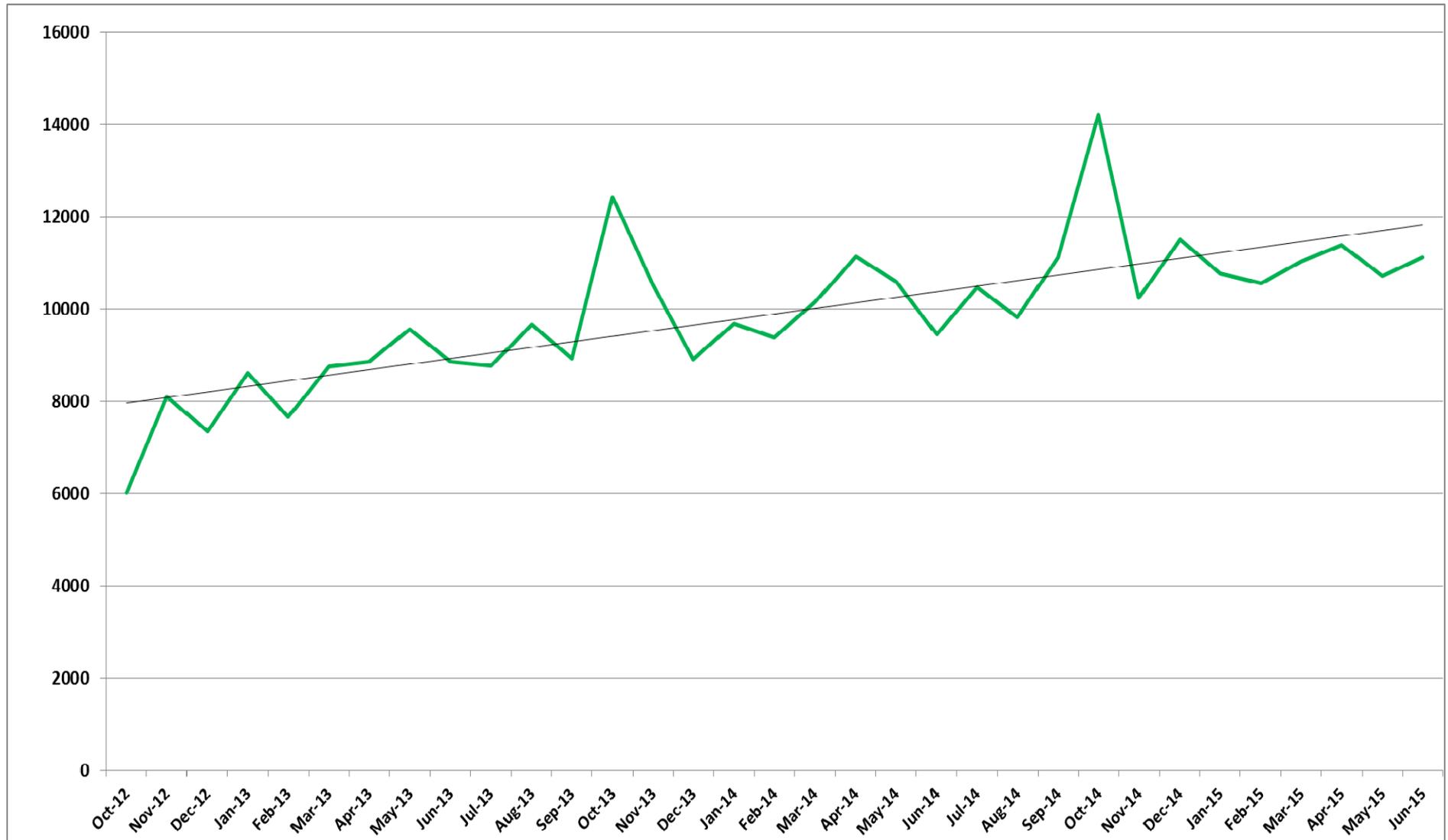
Fiscal Year to Date June 2015



Operating Review (YTD)	FY15 Actual				FY14 Actual *				Variance to Prior Year	%
	On-Site	IRL	UICMS & QuickCare	Total	On-Site	IRL	UICMS & QuickCare	Total		
Family Medicine	45,489		94,642	140,131	47,560		89,067	136,627	3,504	2.6%
General Internal Medicine	0	25,436		25,436		24,886		24,886	550	2.2%
Pediatrics	0	466		466		686		686	(220)	-32.1%
<i>Subtotal - Primary Care</i>	<i>45,489</i>	<i>25,902</i>	<i>94,642</i>	<i>166,033</i>	<i>47,560</i>	<i>25,572</i>	<i>89,067</i>	<i>162,199</i>	<i>3,834</i>	<i>2.4%</i>
Burn Clinic	2,334			2,334	2,339			2,339	(5)	-0.2%
Center for Disabilities & Development										0.0%
Center for Digestive Disease	20,781	3,737		24,518	19,915	3,994		23,909	609	2.6%
Clinical Cancer Center	56,408	1,611		58,019	60,083	592		60,675	(2,656)	-4.4%
Dermatology	21,577	7,855		29,432	19,738	5,456		25,194	4,238	16.8%
General Surgery	16,422			16,422	15,014			15,014	1,408	9.4%
Hospital Dentistry	13,958			13,958	14,127			14,127	(169)	-1.2%
Internal Medicine	29,699	6,775		36,474	35,142	3,857		38,999	(2,525)	-6.5%
Neurology	14,890			14,890	13,313			13,313	1,577	11.9%
Neurosurgery	9,741			9,741	9,165			9,165	576	6.3%
Obstetrics/Gynecology	56,667	22,995		79,662	48,782	21,226		70,008	9,654	13.8%
Ophthalmology	53,015	8,421		61,436	54,202	7,289		61,491	(55)	-0.1%
Orthopedics	58,514	297		58,811	60,081	74		60,155	(1,344)	-2.2%
Otolaryngology	15,899	2,114		18,013	16,401	2,741		19,142	(1,129)	-5.9%
Pediatrics	3,433			3,433	2,186			2,186	1,247	57.0%
Psychiatry	26,021			26,021	24,155			24,155	1,866	7.7%
Urology	9,584	5,476		15,060	11,066	5,708		16,774	(1,714)	-10.2%
UI Heart Center	18,168	7660		25,828	16,585	5504		22,089	3,739	16.9%
<i>Subtotal – Specialty Care</i>	<i>427,111</i>	<i>66,941</i>		<i>494,052</i>	<i>422,294</i>	<i>56,441</i>		<i>478,735</i>	<i>15,317</i>	<i>3.2%</i>
Total	472,600	92,843	94,642	660,085	469,854	82,013	89,067	640,934	19,151	3.0%

* from ongoing operations
 Greater than 2.5% Favorable Neutral Greater than 2.5% Unfavorable

Iowa River Landing Ambulatory Visits

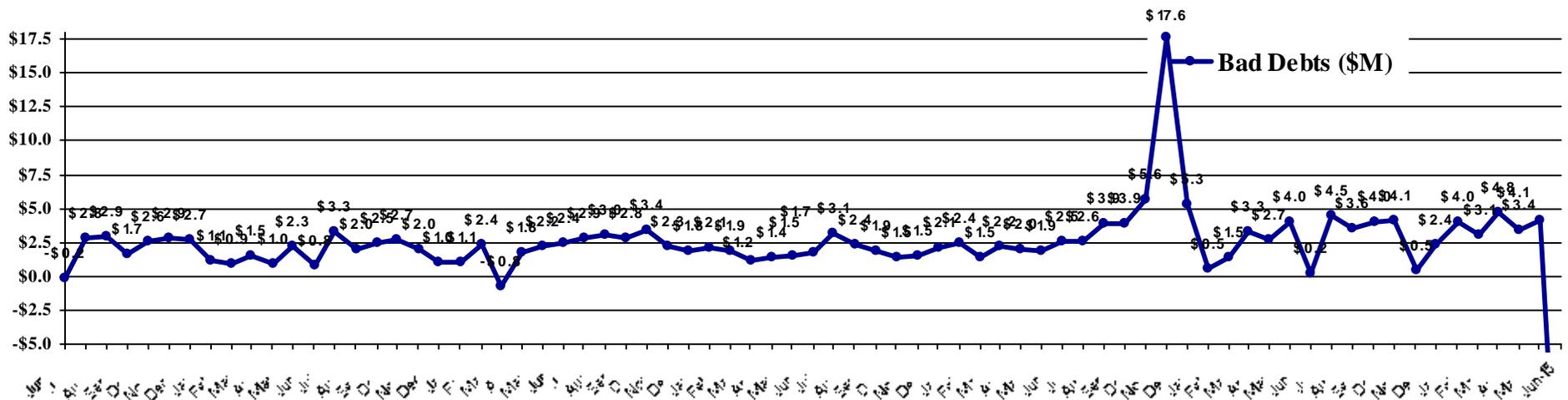
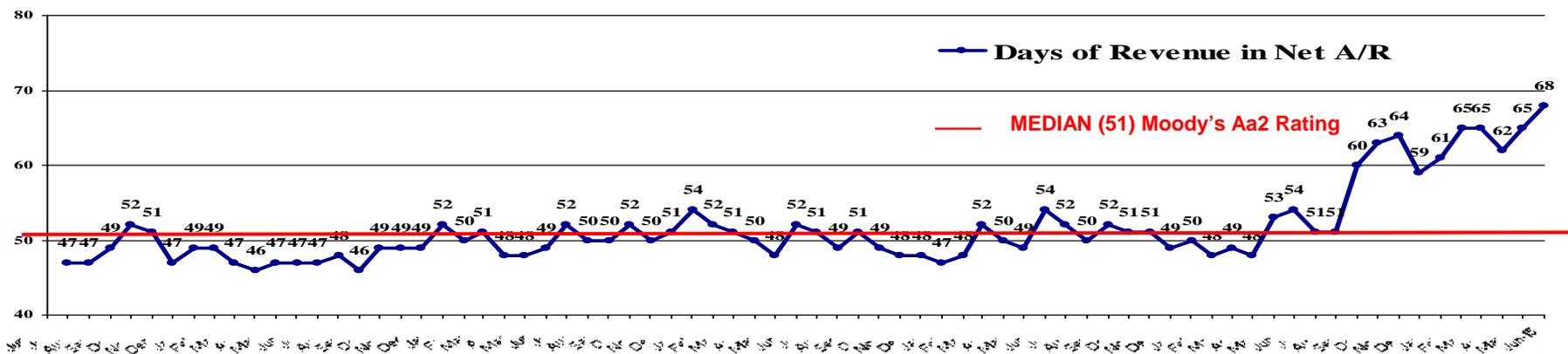


Comparative Accounts Receivable

at June 30, 2015



	June 30, 2013	June 30, 2014	June 30, 2015
Net Accounts Receivable	\$161,942,694	\$176,695,824	\$228,373,422
Net Days in AR	54	54	68



UIHC Comparative Financial Results

Fiscal Year to Date June 2015



Dollars in Thousands

NET REVENUES:	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Patient Revenue	\$1,258,981	\$1,193,462	\$1,139,950	\$65,519	5.5%	\$119,031	10.4%
Other Operating Revenue	52,816	52,588	49,882	228	0.4%	2,934	5.9%
Total Revenue	\$1,311,797	\$1,246,050	\$1,189,832	\$65,747	5.3%	\$121,965	10.3%

EXPENSES:

Salaries and Wages	\$603,937	\$608,055	\$571,128	(\$4,118)	-0.7%	\$32,809	5.7%
General Expenses	548,461	519,978	490,227	28,483	5.5%	58,234	11.9%
Operating Expense before Capital	\$1,152,398	\$1,128,033	\$1,061,355	\$24,365	2.2%	\$91,043	8.6%
Cash Flow Operating Margin	\$159,399	\$118,017	\$128,477	\$41,382	35.1%	\$30,922	24.1%
Capital- Depreciation and Amortization	74,138	80,636	73,640	(6,498)	-8.1%	498	0.7%
Total Operating Expense	\$1,226,536	\$1,208,669	\$1,134,995	\$17,867	1.5%	\$91,541	8.1%

Operating Income	\$85,261	\$37,381	\$54,837	\$47,880	128.1%	\$30,424	55.5%
Operating Margin %	6.5%	3.0%	4.6%		3.5%		1.9%
Gain on Investments	7,561	25,335	56,935	(17,774)	-70.2%	(49,374)	-86.7%
Other Non-Operating	(7,242)	(8,878)	(11,543)	1,636	18.4%	4,301	37.3%
Net Income	\$85,580	\$53,838	\$100,229	\$31,742	59.0%	(\$14,649)	-14.6%
Net Margin %	6.5%	4.3%	5.6%		2.2%		0.9%

* Gain/(Loss) on Investments based on information available at close. Final investment return for this period is reflected in Fiscal Year to Date returns in the subsequent reporting cycle.

July 2015

Volume Indicators

Fiscal Year to Date July 2015

Operating Review (YTD)	Actual	Budget	Prior Year *	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Discharges	2,764	2,844	2,586	(80)	-2.8% ●	178	6.9% ●
Patient Days	18,057	17,371	16,331	686	4.0% ●	1,726	10.6% ●
Length of Stay	6.46	6.09	6.30	0.37	6.1% ●	0.16	2.5% ●
Average Daily Census	582.48	560.36	526.80	22.12	4.0% ●	55.68	10.6% ●
Total Surgeries	2,580	2,633	2,490	(53)	-2.0% ○	90	3.6% ●
- Inpatient	1,262	1,028	971	234	22.8% ●	291	30.0% ●
- Outpatient	1,318	1,605	1,519	(287)	-17.9% ●	(201)	-13.2% ●
ED Visits	4,828	5,047	4,723	(219)	-4.3% ●	105	2.2% ○
Total Clinic Visits	69,541	73,673	66,533	(4,132)	-5.6% ●	3,008	4.5% ●

* from ongoing operations

● Greater than 2.5% Favorable	○ Neutral	● Greater than 2.5% Unfavorable
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Discharges by Type

Fiscal Year to Date July 2015

Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Adult Medical	795	812	741	(17)	-2.1% ○	54	7.3% ●
Adult Surgical	1,503	1,445	1,320	58	4.0% ●	183	13.9% ●
Adult Psych	81	131	120	(50)	-38.2% ●	(39)	-32.5% ●
<i>Subtotal – Adult</i>	<i>2,379</i>	<i>2,388</i>	<i>2,181</i>	<i>(9)</i>	<i>-0.4%</i> ○	<i>198</i>	<i>9.1%</i> ●
Pediatric Medical & Surgical	279	316	277	(37)	-11.7% ●	2	0.7% ○
Pediatric Critical Care	61	70	64	(9)	-12.9% ●	(3)	-4.7% ●
Pediatric Psych	45	70	64	(25)	-35.7% ●	(19)	-29.7% ●
<i>Subtotal – Pediatrics w/o newborn</i>	<i>385</i>	<i>456</i>	<i>405</i>	<i>(71)</i>	<i>-15.6%</i> ●	<i>(20)</i>	<i>-4.9%</i> ●
Newborn	155	140	139	15	10.7% ●	16	11.5% ●
TOTAL w/o Newborn	2,764	2,844	2,586	(80)	-2.8% ●	178	6.9% ●

●	○	●
Greater than 2.5% Favorable	Neutral	Greater than 2.5% Unfavorable

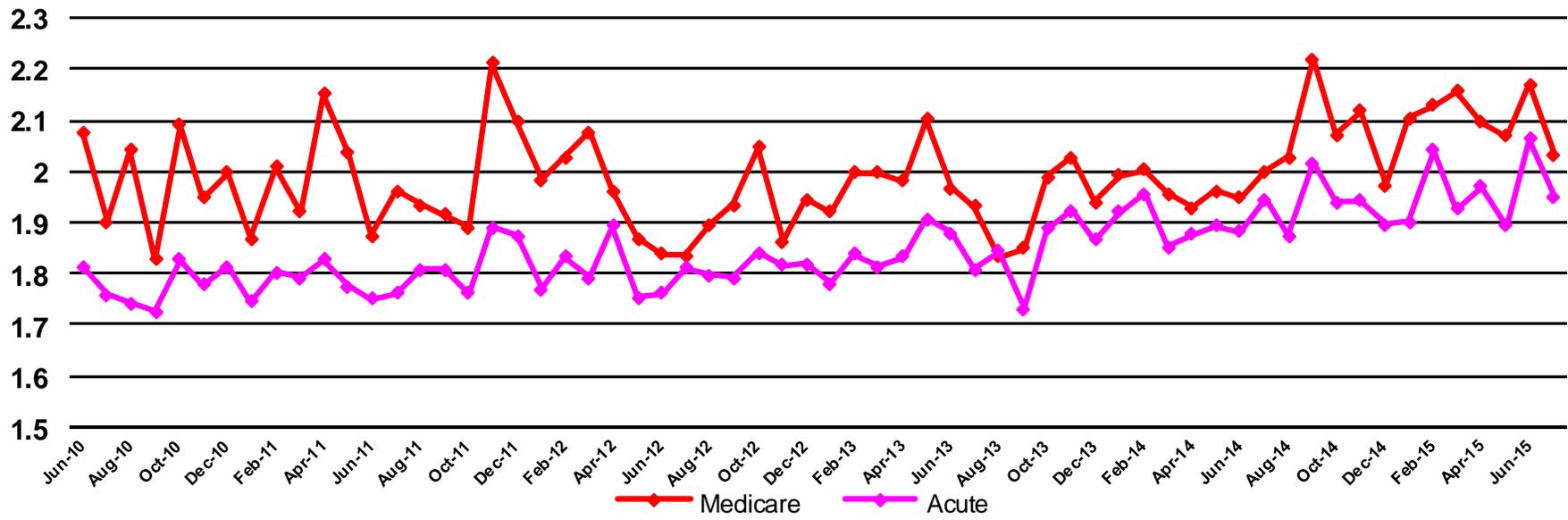
Discharge Days by Type

Fiscal Year to Date July 2015

Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Adult Medical	4,148	4,076	3,837	72	1.8% ○	311	8.1% ●
Adult Surgical	8,719	7,371	6,940	1,348	18.3% ●	1,779	25.6% ●
Adult Psych	1,904	1,977	1,862	(73)	-3.7% ●	42	2.3% ○
<i>Subtotal – Adult</i>	<i>14,771</i>	<i>13,424</i>	<i>12,639</i>	<i>1,347</i>	<i>10.0% ●</i>	<i>2,132</i>	<i>16.9% ●</i>
Pediatric Medical & Surgical	1,236	1,484	1,371	(248)	-16.7% ●	(135)	-9.9% ●
Pediatric Critical Care	1,444	1,818	1,713	(374)	-20.6% ●	(269)	-15.7% ●
Pediatric Psych	404	596	561	(192)	-32.2% ●	(157)	-28.0% ●
<i>Subtotal – Pediatrics w/o newborn</i>	<i>3,084</i>	<i>3,898</i>	<i>3,645</i>	<i>(814)</i>	<i>-20.9% ●</i>	<i>(561)</i>	<i>-15.4% ●</i>
Newborn	349	302	311	47	15.6% ●	38	12.2% ●
TOTAL w/o Newborn	17,855	17,322	16,284	533	3.1% ●	1,571	9.7% ●

●	○	●
Greater than 2.5% Favorable	Neutral	Greater than 2.5% Unfavorable

Case Mix Index



Inpatient Surgeries – by Clinical Department

Fiscal Year to Date July 2015



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Cardiothoracic	100	89	88	11	12.4% ●	12	13.6% ●
Dentistry	48	24	14	24	100.0% ●	34	242.9% ●
General Surgery	381	295	251	86	29.2% ●	130	51.8% ●
Gynecology	68	65	73	3	4.6% ●	(5)	-6.9% ●
Neurosurgery	180	155	155	25	16.1% ●	25	16.1% ●
Ophthalmology	33	11	7	22	200.0% ●	26	371.4% ●
Orthopedics	295	241	250	54	22.4% ●	45	18.0% ●
Otolaryngology	67	63	51	4	6.4% ●	16	31.4% ●
Radiology – Interventional	14	11	3	3	27.3% ●	11	366.7% ●
Urology w/ Procedure Ste.	76	74	79	2	2.7% ●	(3)	-3.8% ●
Total	1,262	1,028	971	234	22.8% ●	291	30.0% ●
Solid Organ Transplants	30	28	21	2	7.1% ●	9	42.9% ●

● Greater than 2.5% Favorable	○ Neutral	● Greater than 2.5% Unfavorable
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Outpatient Surgeries – by Clinical Department

Fiscal Year to Date July 2015



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Cardiothoracic	4	6	9	(2)	-33.3% ●	(5)	-55.6% ●
Dentistry	41	50	56	(9)	-18.0% ●	(15)	-26.8% ●
Dermatology	0	3	0	(3)	-100.0% ●	0	0.0% ○
General Surgery	202	252	250	(50)	-19.8% ●	(48)	-19.2% ●
Gynecology	65	77	61	(12)	-15.6% ●	4	6.6% ●
Internal Medicine	1	0	1	1	100.0% ●	0	0.0% ○
Neurosurgery	45	81	68	(36)	-44.4% ●	(23)	-33.8% ●
Ophthalmology	311	329	331	(18)	-5.5% ●	(20)	-6.0% ●
Orthopedics	286	382	340	(96)	-25.1% ●	(54)	-15.9% ●
Otolaryngology	173	225	210	(52)	-23.1% ●	(37)	-17.6% ●
Pediatrics	0	0	0	0	0.0% ○	0	0.0% ○
Radiology – Interventional	16	8	0	8	100.0% ●	16	100.0% ●
Urology w/ Procedure Ste.	174	192	193	(18)	-9.4% ●	(19)	-9.8% ●
Total	1,318	1,605	1,519	(287)	-17.9% ●	(201)	-13.2% ●

●	○	●
Greater than 2.5% Favorable	Neutral	Greater than 2.5% Unfavorable

Emergency Department

Fiscal Year to Date July 2015



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
ED Visits	4,828	5,047	4,723	(219)	-4.3% ●	105	2.2% ○
ED Admits	1,582	1,671	1,564	(89)	-5.3% ●	18	1.2% ○
ED Conversion Factor	32.8%	33.1%	33.1%		-1.0% ○		-1.0% ○
ED Admits / Total Admits	56.2%	58.6%	59.3%		-4.1% ●		-5.2% ●

●	○	●
Greater than 2.5% Favorable	Neutral	Greater than 2.5% Unfavorable

Clinic Visits by Specialty

Fiscal Year to Date July 2015

Operating Review (YTD)	Actual	Budget	Variance to Budget	% Variance to Budget	
Burn Clinic	308	358	(50)	-14.0%	●
Center for Disabilities & Development	839	793	46	5.8%	●
Center for Digestive Disease	1,906	1,607	299	18.6%	●
Clinical Cancer Center	4,504	4,705	(201)	-4.3%	●
Dermatology	1,885	1,720	165	9.6%	●
General Surgery	1,552	1,340	212	15.8%	●
Hospital Dentistry	1,472	1,427	45	3.2%	●
Internal Medicine	2,301	3,055	(754)	-24.7%	●
Neurology	1,043	1,059	(16)	-1.5%	○
Neurosurgery	1,028	882	146	16.6%	●
Obstetrics/Gynecology	5,217	5,404	(187)	-3.5%	●
Ophthalmology	5,583	6,150	(567)	-9.2%	●
Orthopedics	6,080	6,234	(154)	-2.5%	○
Otolaryngology	1,620	1,966	(346)	-17.6%	●
Pediatrics	5,130	5,205	(75)	-1.4%	○
Primary Care (non-IRL)	13,011	14,019	(1,008)	-7.2%	●
Psychiatry	2,962	2,884	78	2.7%	●
Urology	811	912	(101)	-11.1%	●
UI Heart Center	1,588	1,589	(1)	-0.1%	○
IRL	10,701	12,364	(1,663)	-13.5%	●
Total	69,541	73,673	(4,132)	-5.6%	●

● Greater than 2.5% Favorable

○ Neutral

● Greater than 2.5% Unfavorable

Total Clinic Visits by Location

Fiscal Year to Date July 2015



Operating Review (YTD)	FY16 Actual				FY15 Actual *				Variance to Prior Year	%
	On-Site	IRL	UICMS & QuickCare	Total	On-Site	IRL	UICMS & QuickCare	Total		
Family Medicine	3,579		9,432	13,011	4,487		8,917	13,404	(393)	-2.9%
General Internal Medicine		2,327		2,327		2,271		2,271	56	2.5%
Pediatrics		1,534		1,534		1,684		1,684	(150)	-8.9%
<i>Subtotal - Primary Care</i>	<i>3,579</i>	<i>3,861</i>	<i>9,432</i>	<i>16,872</i>	<i>4,487</i>	<i>3,955</i>	<i>8,917</i>	<i>17,359</i>	<i>(487)</i>	<i>-2.8%</i>
Burn Clinic	308			308	318			318	(10)	-3.1%
Center for Disabilities & Development	839			839	707			707	132	18.7%
Center for Digestive Disease	1,906	349		2,255	1,461	303		1,764	491	27.8%
Clinical Cancer Center	4,819	156		4,975	4,706	99		4,805	170	3.5%
Dermatology	1,885	734		2,619	1,695	505		2,200	419	19.1%
General Surgery	1,552			1,552	1,273			1,273	279	21.9%
Hospital Dentistry	1,472			1,472	1,265			1,265	207	16.4%
Internal Medicine	2,300	669		2,969	2,816	465		3,281	(312)	-9.5%
Neurology	1,043			1,043	1,057			1,057	(14)	-1.3%
Neurosurgery	1,028			1,028	951			951	77	8.1%
Obstetrics/Gynecology	5,217	1,912		7,129	4,351	1,970		6,321	808	12.8%
Ophthalmology	5,583	765		6,348	5,493	765		6,258	90	1.4%
Orthopedics	6,080	36		6,116	6,110	34		6,144	(28)	-0.5%
Otolaryngology	1,620	540		2,160	1,658	424		2,082	78	3.8%
Pediatrics	5,125			5,125	4,579			4,579	546	11.9%
Psychiatry	2,962			2,962	2,634			2,634	328	12.5%
Urology	502	975		1,477	813	704		1,517	(40)	-2.6%
UI Heart Center	1,588	704		2,292	1,492	526		2,018	274	13.6%
<i>Subtotal – Specialty Care</i>	<i>45,826</i>	<i>6,840</i>		<i>52,666</i>	<i>43,379</i>	<i>5,795</i>		<i>49,174</i>	<i>3,495</i>	<i>7.1%</i>
Total	49,408	10,701	9,432	69,541	47,866	9,750	8,917	66,533	3,008	4.5%

* from ongoing operations
 Greater than 2.5% Favorable Neutral Greater than 2.5% Unfavorable

Pediatrics Clinic Visits by Location

Fiscal Year to Date July 2015



Operating Review (YTD)	FY16 Actual				FY15 Actual *				Variance to Prior Year	%
	On-Site	IRL	UICMS & QuickCare	Total	On-Site	IRL	UICMS & QuickCare	Total		
Family Medicine	298		2,282	2,580	360		2,130	2,490	90	3.6%
General Internal Medicine		2		2				0	2	100.0%
Pediatrics		1,493		1,493		1,632		1,632	(139)	-8.5%
<i>Subtotal - Primary Care</i>	<i>298</i>	<i>1,495</i>	<i>2,282</i>	<i>4,075</i>	<i>360</i>	<i>1,632</i>	<i>2,130</i>	<i>4,122</i>	<i>(47)</i>	<i>-1.1%</i>
Burn Clinic	88			88	86			86	2	2.3%
Center for Disabilities & Development	839			839	707			707	132	18.7%
Center for Digestive Disease	3			3	3			3	0	0.0%
Clinical Cancer Center	3			3	5			5	(2)	-40.0%
Dermatology	168	162		330	142	117		259	71	27.4%
General Surgery	56			56	20			20	36	180.0%
Hospital Dentistry	219			219	182			182	37	20.3%
Internal Medicine	2	15		17	11	20		31	(14)	-45.2%
Neurology	43			43	11			11	32	290.9%
Neurosurgery	176			176	159			159	17	10.7%
Obstetrics/Gynecology	45	3		48	71	18		89	(41)	-46.1%
Ophthalmology	853	39		892	806	60		866	26	3.0%
Orthopedics	1,097			1,097	1,154			1,154	(57)	-4.9%
Otolaryngology	296	340		636	354	206		560	76	13.6%
Pediatrics	4,480			4,480	4,255			4,255	225	5.3%
Psychiatry	701			701	681			681	20	2.9%
Urology	15	240		255	10	214		224	31	13.8%
UI Heart Center	3	16		19	2	11		13	6	46.2%
<i>Subtotal – Specialty Care</i>	<i>9,087</i>	<i>815</i>	<i>0</i>	<i>9,902</i>	<i>8,659</i>	<i>646</i>	<i>0</i>	<i>9,305</i>	<i>597</i>	<i>6.4%</i>
Total	9,385	2,310	2,282	13,977	9,019	2,278	2,130	13,427	550	4.1%

* from ongoing operations
 Greater than 2.5% Favorable

Neutral

Greater than 2.5% Unfavorable

Adult Clinic Visits by Location

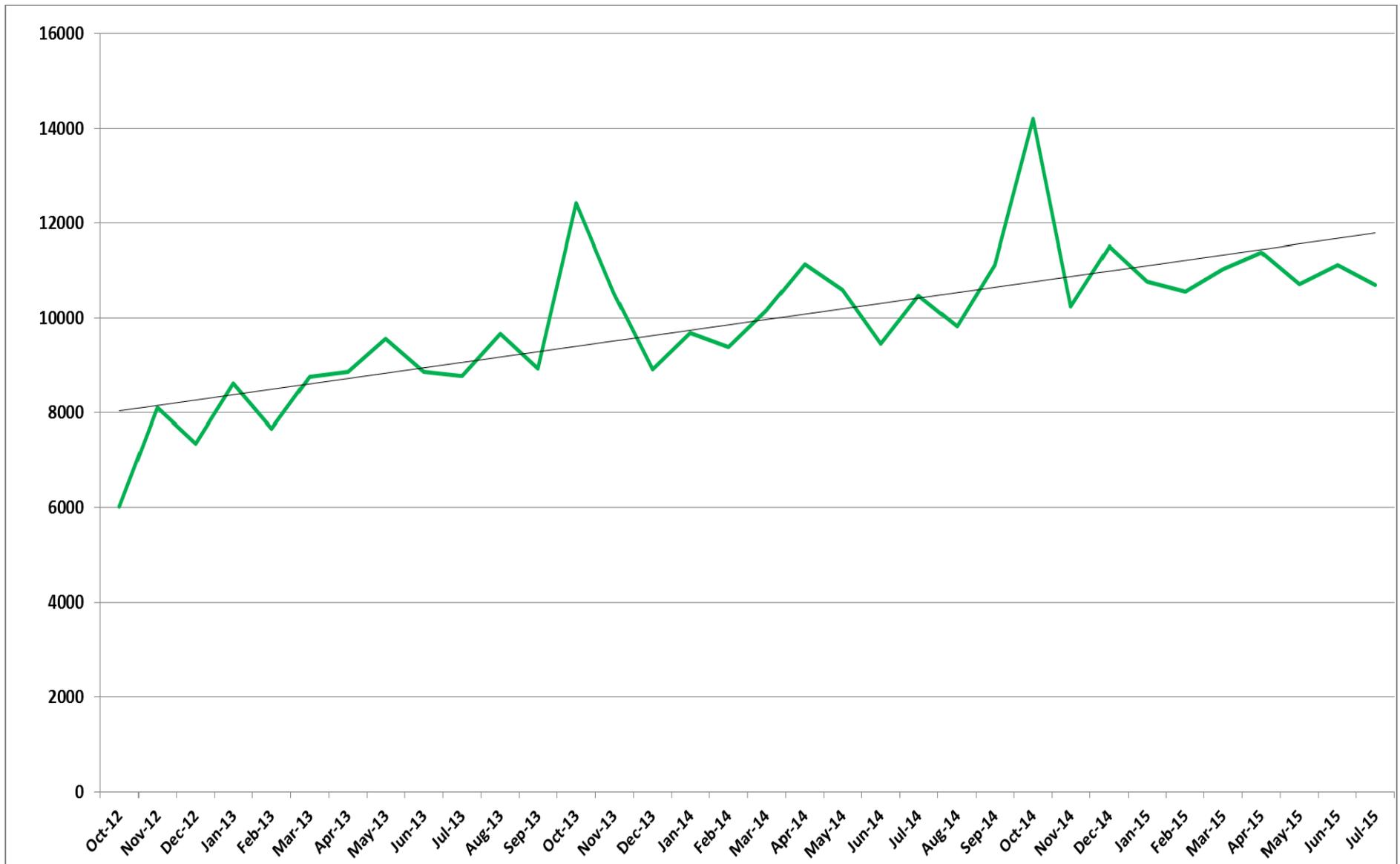
Fiscal Year to Date July 2015



Operating Review (YTD)	FY16 Actual				FY15 Actual *				Variance to Prior Year	%
	On-Site	IRL	UICMS & QuickCare	Total	On-Site	IRL	UICMS & QuickCare	Total		
Family Medicine	3,281		7,150	10,431	4,127		6,787	10,914	(483)	-4.4%
General Internal Medicine		2,325		2,325		2,271		2,271	54	2.4%
Pediatrics		41		41		52		52	(11)	-21.2%
<i>Subtotal - Primary Care</i>	3,281	2,366	7,150	12,797	4,127	2,323	6,787	13,237	(440)	-3.3%
Burn Clinic	220			220	232			232	(12)	-5.2%
Center for Disabilities & Development										
Center for Digestive Disease	1,903	349		2,252	1,458	303		1,761	491	27.9%
Clinical Cancer Center	4,816	156		4,972	4,701	99		4,800	172	3.6%
Dermatology	1,717	572		2,289	1,553	388		1,941	348	17.9%
General Surgery	1,496			1,496	1,253			1,253	243	19.4%
Hospital Dentistry	1,253			1,253	1,083			1,083	170	15.7%
Internal Medicine	2,298	654		2,952	2,805	445		3,250	(298)	-9.2%
Neurology	1,000			1,000	1,046			1,046	(46)	-4.4%
Neurosurgery	852			852	792			792	60	7.6%
Obstetrics/Gynecology	5,172	1,909		7,081	4,280	1,952		6,232	849	13.6%
Ophthalmology	4,730	726		5,456	4,687	705		5,392	64	1.2%
Orthopedics	4,983	36		5,019	4,956	34		4,990	29	0.6%
Otolaryngology	1,324	200		1,524	1,304	218		1,522	2	0.1%
Pediatrics	645			645	324			324	321	99.1%
Psychiatry	2,261			2,261	1,953			1,953	308	15.8%
Urology	487	735		1,222	803	490		1,293	(71)	-5.5%
UI Heart Center	1,585	688		2,273	1,490	515		2,005	268	13.4%
<i>Subtotal - Specialty Care</i>	36,742	6,025	0	42,767	34,720	5,149	0	39,869	2,898	7.3%
Total	40,023	8,391	7,150	55,564	38,847	7,472	6,787	53,106	2,458	4.6%

* from ongoing operations
 Greater than 2.5% Favorable Neutral Greater than 2.5% Unfavorable

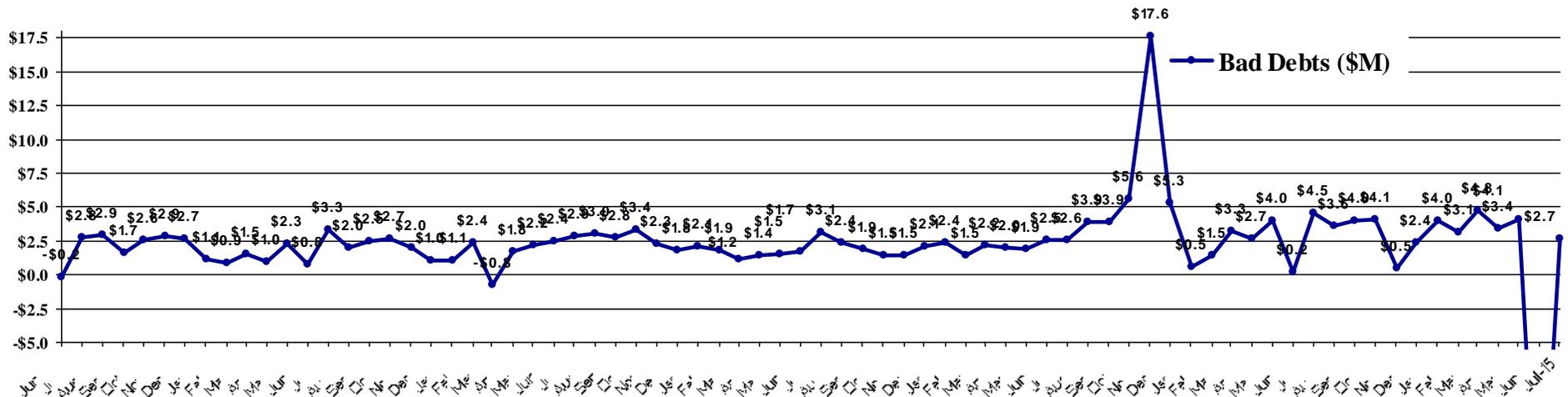
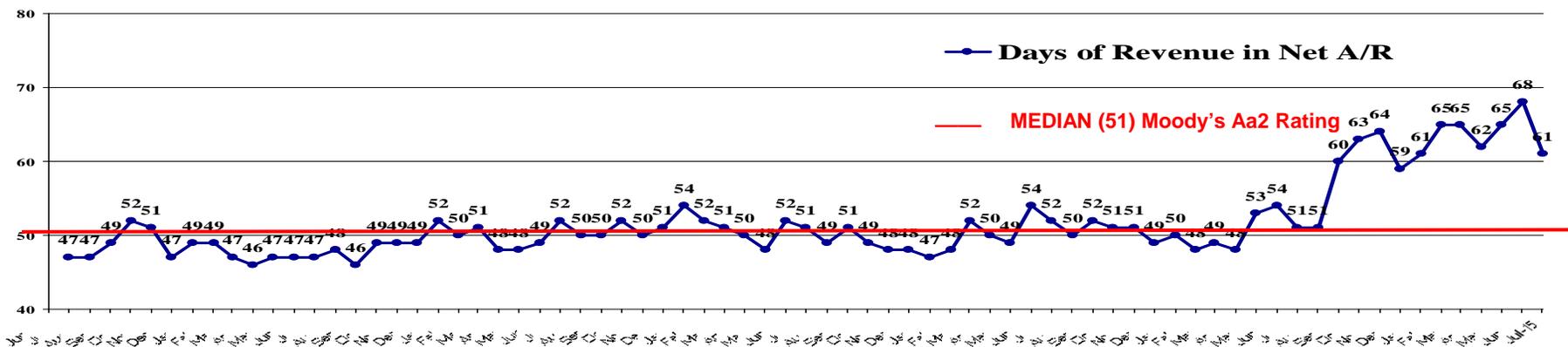
Iowa River Landing Ambulatory Visits



Comparative Accounts Receivable at July 31, 2015



	June 30, 2014	June 30, 2015 (preliminary)	July 31, 2015
Net Accounts Receivable	\$176,695,824	\$236,056,425	\$225,640,785
Net Days in AR	54	68	61



UIHC Comparative Financial Results

Fiscal Year-to-Date July 2015



Dollars in Thousands

NET REVENUES:	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Patient Revenue	\$112,316	\$113,575	\$99,808	(\$1,259)	-1.1%	\$12,508	12.5%
Other Operating Revenue	4,720	4,345	4,281	375	8.6%	439	10.3%
Total Revenue	\$117,036	\$117,920	\$104,089	(\$884)	-0.7%	\$12,947	12.4%

EXPENSES:

Salaries and Wages	\$54,247	\$56,107	\$50,802	(\$1,860)	-3.3%	\$3,445	6.8%
General Expenses	49,710	51,011	42,803	(1,301)	-2.6%	6,907	16.1%
Operating Expense before Capital	\$103,956	\$107,118	\$93,605	(\$3,162)	-3.0%	\$10,351	11.1%
Cash Flow Operating Margin	\$13,079	\$10,802	\$10,484	\$2,277	21.1%	\$2,595	24.8%
Capital- Depreciation and Amortization	6,080	6,725	6,428	(645)	-9.6%	(348)	-5.4%
Total Operating Expense	\$110,037	\$113,843	\$100,033	(\$3,806)	-3.3%	\$10,004	10.0%

Operating Income	\$6,999	\$4,077	\$4,056	\$2,922	71.7%	\$2,943	72.6%
Operating Margin %	6.0%	3.5%	3.9%		2.5%		2.1%
Gain (Loss) on Investments	2,744	1,849	(385)	895	48.4%	3,129	812.7%
Other Non-Operating	(1,333)	(771)	(1,224)	(562)	-72.9%	(109)	-8.9%
Net Income	\$8,410	\$5,155	\$2,447	\$3,255	63.1%	\$5,963	243.7%
Net Margin %	7.1%	4.3%	2.4%		2.8%		4.7%

* Gain/(Loss) on Investments based on information available at close. Final investment return for this period is reflected in Fiscal Year to Date returns in the subsequent reporting cycle.

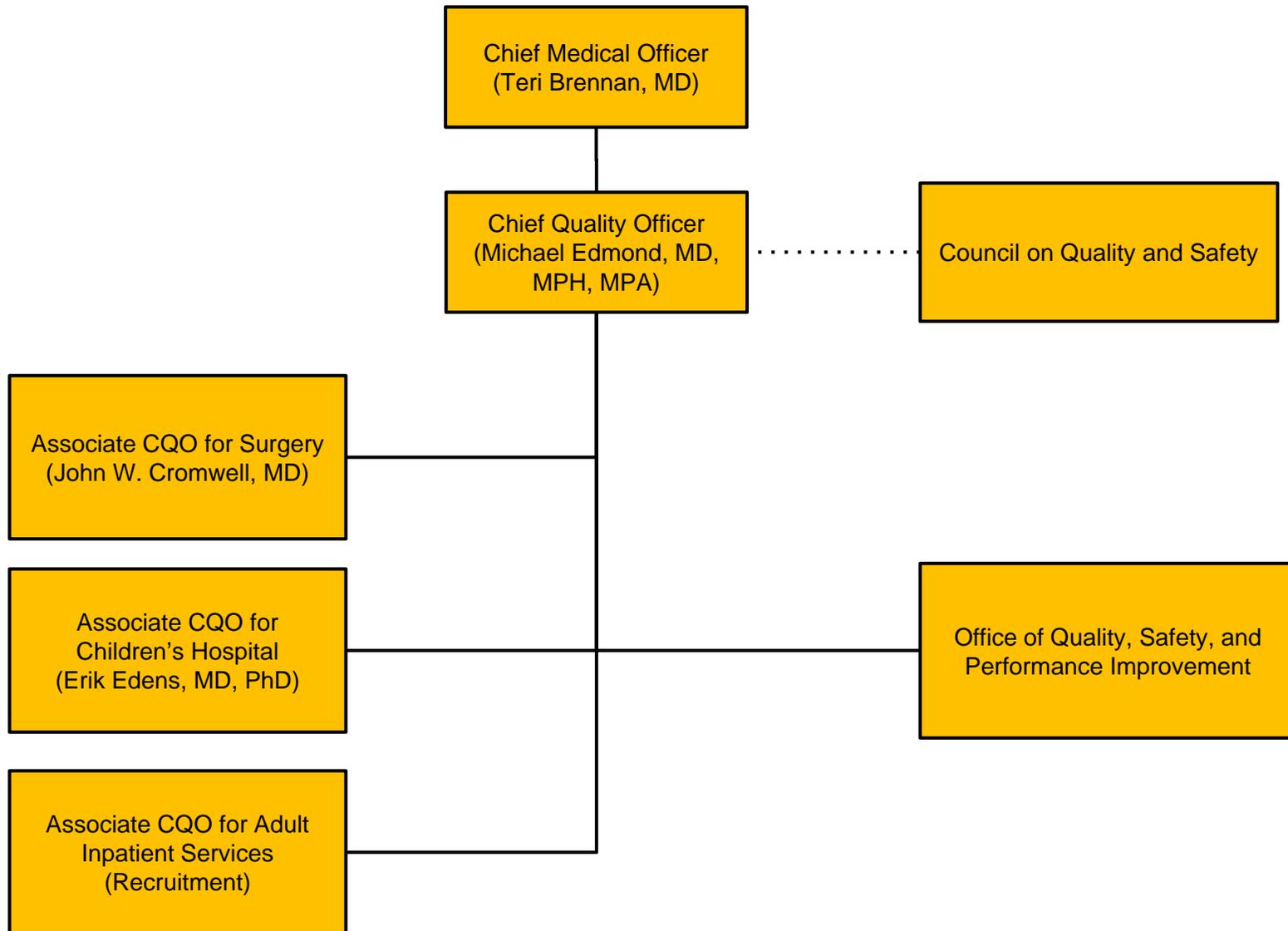


***Faculty Presentation:
UI Health Care Advances in Surgical Quality & Safety***

John W. Cromwell, MD, FACS, FASCRS
Associate Chief Medical Officer
Director of Surgical Quality and Safety
Associate Professor of Surgery

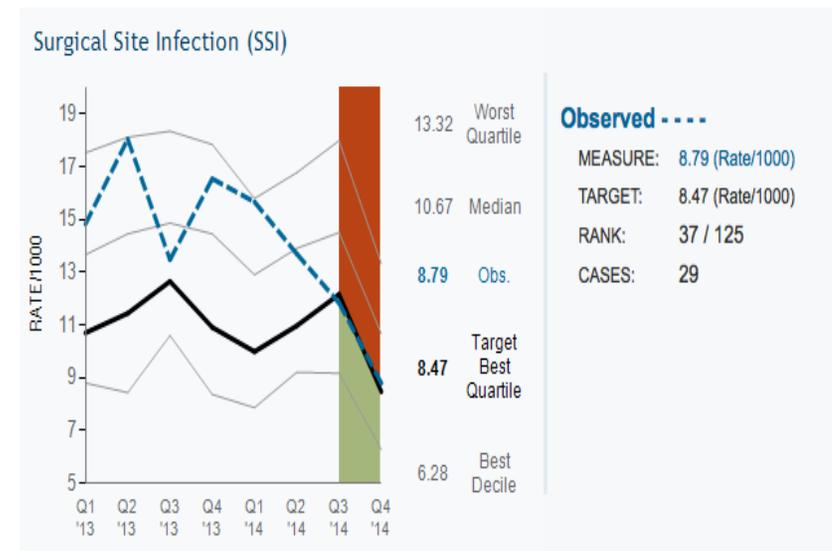
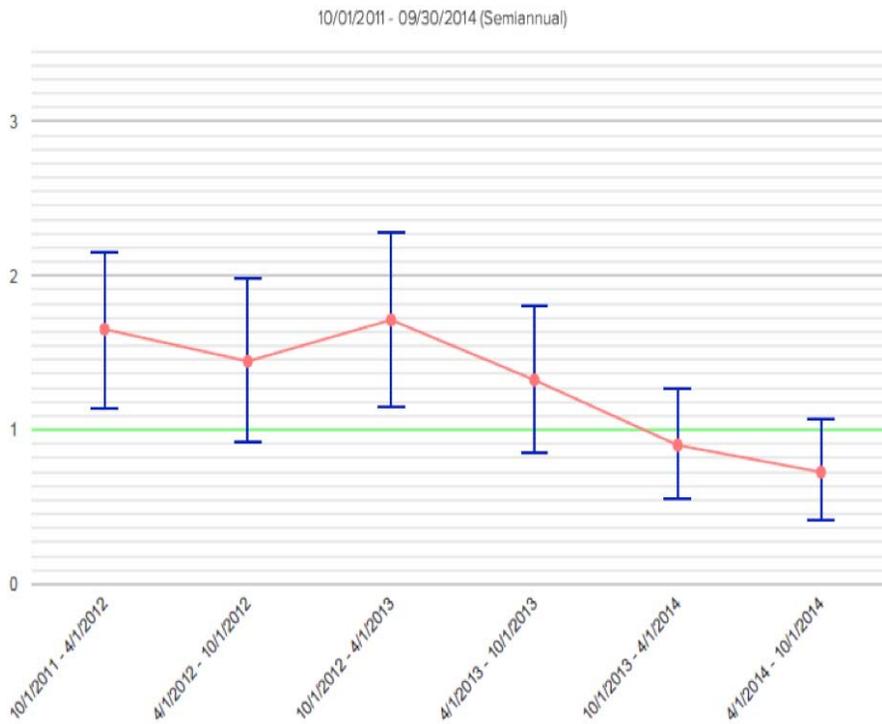
- Organizational Structure
- Surgical Infections
- Teamwork
- Blood Conservation
- National Benchmarking

Quality and Safety Org Structure



- Colorectal SSI highest opportunity
- September 2012 - Interdisciplinary team formed to reduce colorectal SSI
- Comprehensive set of changes to procedures, processes, and protocols
- Continuous reassessment using NSQIP and NHSN data

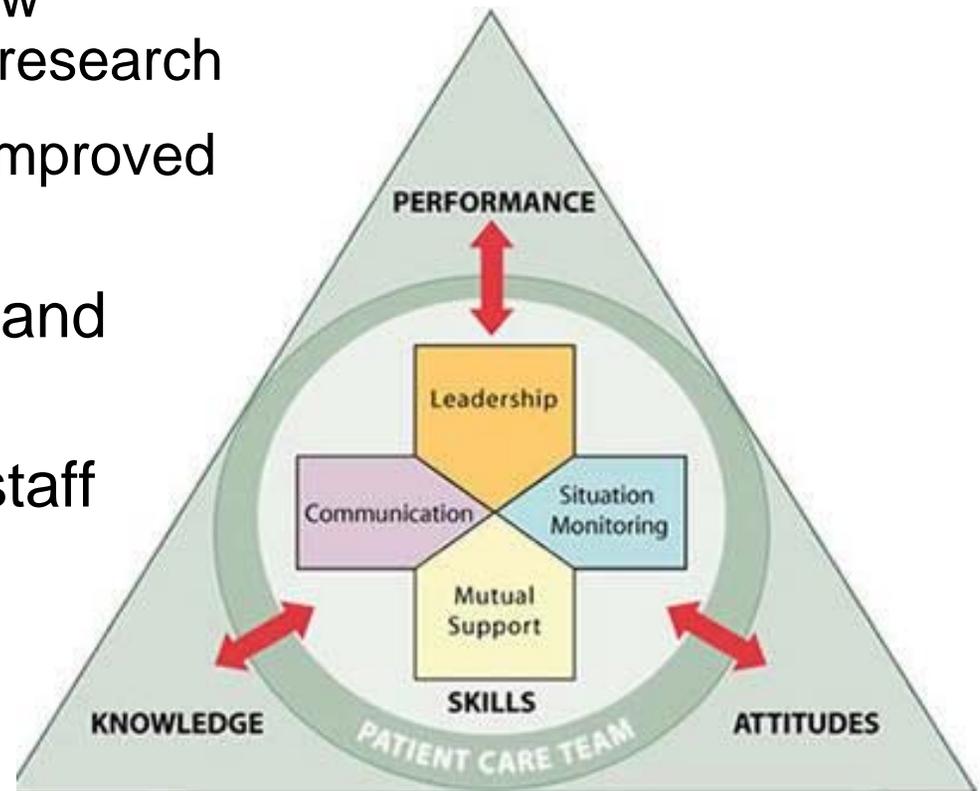
Colorectal Surgical Site Infections



Sources: National Surgical Quality Improvement Project and University Healthsystem Consortium

- Optimize the use of information, people, and resources for best outcome
- Improve team awareness of roles and responsibilities
- Resolve conflicts and improve information sharing
- Eliminate barriers to quality and safety
- Implement WHO surgical safety checklist

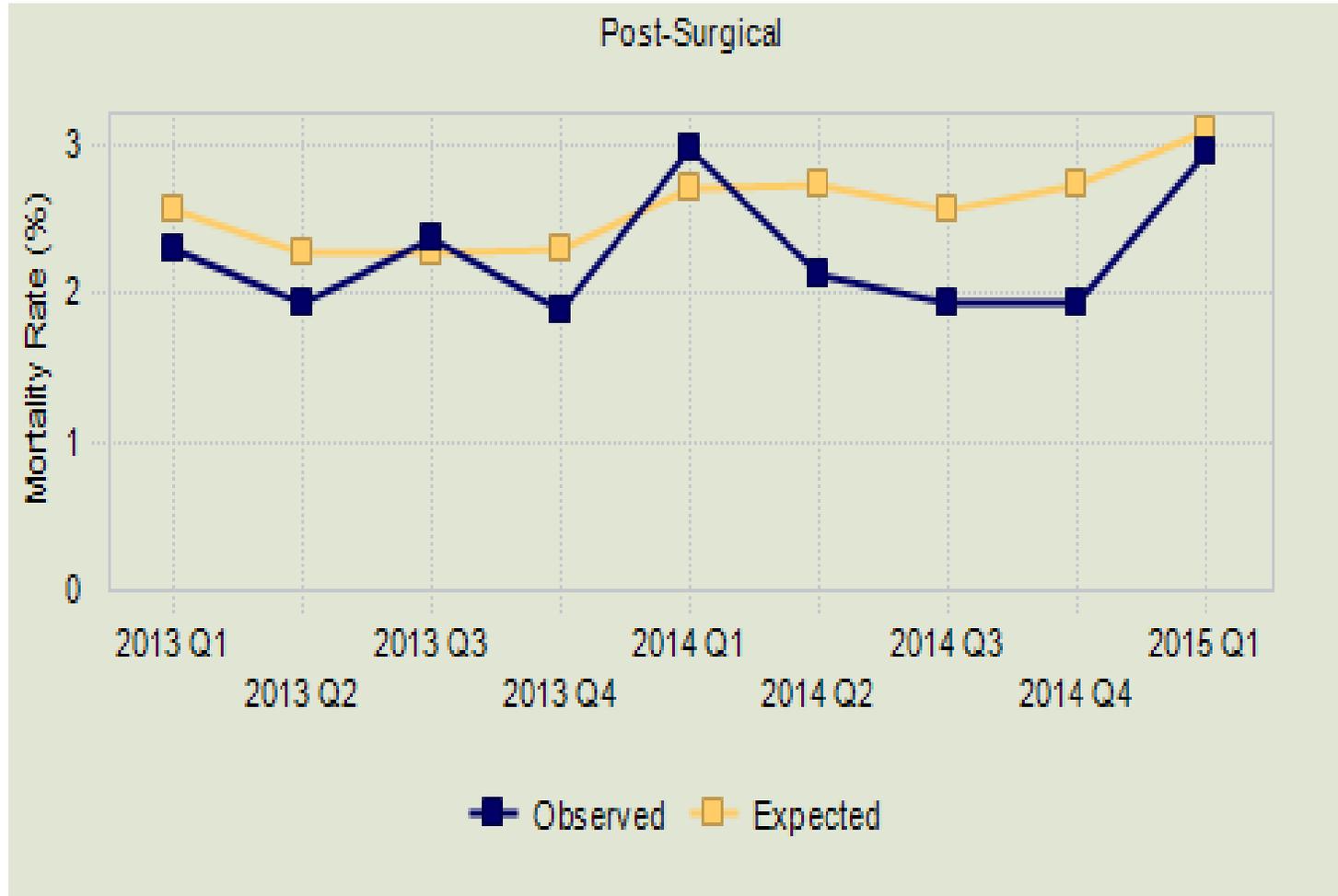
- TeamStepps
 - Based on DOD and crew resource management research
 - Abundant evidence of improved outcomes
- Led by Dr. Tom Collins and Elaine Martin
- Over 1200 faculty and staff trained in 3 weeks



Recent Advances - Blood Conservation

- Improvements in patient preparation
 - Non-invasive point-of-care testing
 - Preoperative anemia clinic
- Improvements in blood conservation techniques
- Over last calendar year:
 - Surgical ICU reduced blood administration by 1,024 units
 - Operating room reduced blood administration by 748 units

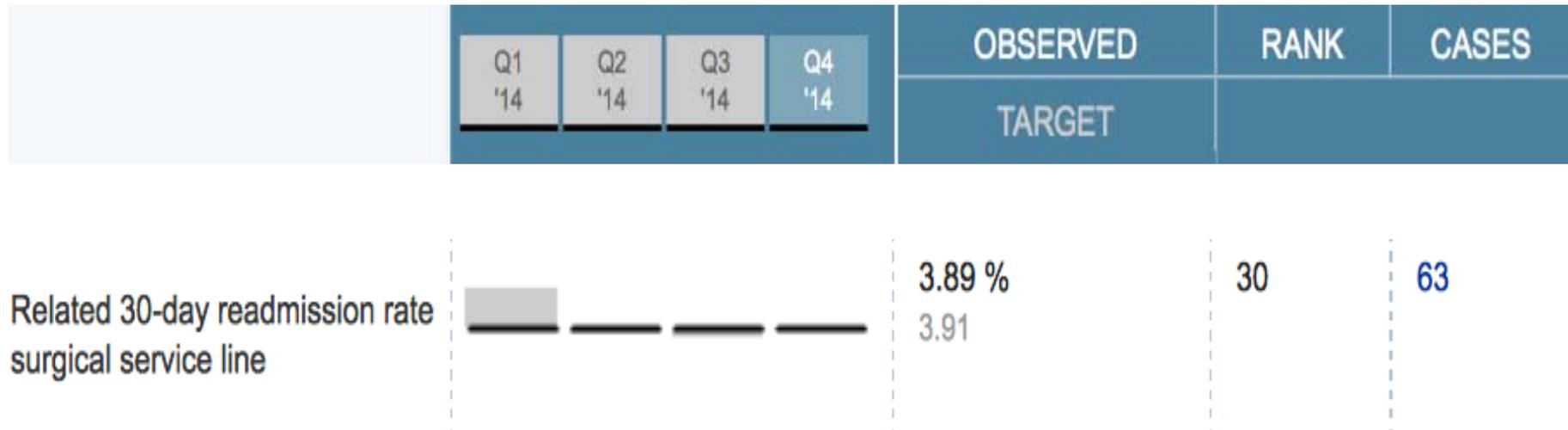
Surgical Quality Measures - Mortality



Current Rank (UHC, April 2014-March 2015): 27 of 119

Source: University Healthsystem Consortium

Surgical Quality Measures - Readmission



Source: University HealthSystem Consortium

Thank you!