AUDIT/COMPLIANCE AND INVESTMENT COMMITTEE 2 OCTOBER 29, 2008

Contact: Todd Stewart

INTERNAL AUDIT REPORTS

Action Requested: Receive the original and follow-up internal audit reports.

Executive Summary: Completed institutional internal audit reports are reported to the Audit and Compliance Committee as required by Board policy.

ORIGINAL REPORTS	M/C*	CEA*	Status
UNIVERSITY OF IOWA			
National Advanced Driving Simulator (NADS)	\bigcirc		Open
UI Health Care Integrated Call Center		$\overline{\bigcirc}$	Open
Joint Office for Clinical Outreach Services		$\overline{\bigcirc}$	Open
Department of Obstetrics and Gynecology			Open
UI Health Care – EPIC Security			Open
Blanket Purchase Orders		$\overline{\bigcirc}$	Open
UIHC Patient and Staff Safety			Open
Student Course Fees			Open
IOWA STATE UNIVERSITY			
Security of Internet-Initiated ACH Transactions			Closed
UNIVERSITY OF NORTHERN IOWA			
UNI <i>tix</i> Operations		\bigcirc	Open
Central Revenue Processes		\bigcirc	Open

*Materiality/Criticality (MC) and Assessment of Controls Efficiencies (CEA) are defined in the Attachment.

The Status of Internal Audit Follow-Up Table on the following page identifies 24 internal audit reports, 19 of which require follow-up.

FOLLOW-UP REPORTS	
UNIVERSITY OF IOWA	
Student Health Service	Closed
Wireless IT Environment	Closed
IOWA STATE UNIVERSITY	
Office of Admissions	Closed
UNIVERSITY OF NORTHERN IOWA	
Vendor Payment Analysis	Closed
IOWA SCHOOL FOR THE DEAF	
lowa School for the Deaf	Closed

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University of Iowa

Title		Report Date	Original Follow-Up Status	Expected Completion	Action Status	
1.	Student Health Service	Feb 20, 2007	Originally scheduled Aug 2007	Sept 2007	Closed	
2.	Wireless IT Environment	Jun 26, 2006	Originally scheduled Jun 2007	Jul 2007	Closed	
3.	Iowa Memorial Union Food Service	Sept 13, 2006	Originally scheduled Feb 2007	Mar 2007		
4.	Carver College of Medicine Research Data Security	Dec 14, 2006	Originally scheduled Apr 2007	May 2007		
5.	University of Iowa Physicians	Nov 8, 2007	Originally scheduled Feb 2008	Mar 2008		
6.	NCAA Compliance - Recruiting	Jun 14, 2007	Originally scheduled Feb 2008	Mar 2008		
7.	School of Library & Information IT Review	Feb 11, 2008	Originally scheduled Apr 2008	May 2008		
8.	University Hygienic Lab	Jun 14, 2007	Originally scheduled Aug 2008	Aug 2008		
9.	UIHC Access Control Security	Mar 12, 2008	Originally scheduled Jul 2008	Aug 2008		
10.	Speech Pathology and Audiology	Sept 17, 2007	Originally scheduled Aug 2008	Sept 2008		
11.	Department of Intercollegiate Athletics	Oct 9, 2007	Originally scheduled Sept 2008	Sept 2008		
12.	ITS Telecom Closet Physical Security	May 16, 2008	Originally scheduled Aug 2008	Sept 2008		
13.	University Box Office	May 16, 2008	Originally scheduled Sept 2008	Oct 2008		
14.	Absence Management - FMLA	May 16, 2008	Originally scheduled Oct 2008	Nov 2008		
15.	College of Dentistry – Business Processes	July 11, 2008	Originally scheduled Nov 2008	Dec 2008		
16.	Conflict of Interest – Vendors/Extramural Activities	May 16, 2008	Originally scheduled Aug 2009	Sept 2009		
17.	Human Subjects Office Process Review	Feb 11, 2008	Originally scheduled Jan 2010	Jan 2010		
18.	Postseason Athletic Participation (Outback Bowl)	Sept 13, 2006	Schedule TBD	TBD		

Iowa State University

Title	Report Date	Original Follow-Up Status	Expected Completion	Action Status
19. Office of Admissions	Feb 27, 2008	Originally scheduled May 2008	Jun 2008	Closed
20. Building Access Services-Access Cards	Jan 16, 2008	Originally scheduled May 2008	Jun 2008	
21. Biosafety – Select Agents	Jun 16, 2008	Originally scheduled Mar 2009	Apr 2009	

University of Northern Iowa

Title	Report Date	Original Follow-Up Status	Expected Completion	Action Status
22. Vendor Payment Analysis	Nov 14, 2007	Originally scheduled for May 2008	Jun 2008	Closed
23. Hong Kong MBA Program	July 15, 2008	Originally scheduled for Apr 2009	May 2009	

Iowa School for the Deaf

Title	Report Date	Original Follow-Up Status	Expected Completion	Action Status
24. Iowa School for the Deaf	Aug 8, 2007	Originally scheduled Aug 2008	Aug 2008	Closed

MATERIALITY / CRITICALITY (MC)

HIGH	 Potential: Significant impact on enrollment/teaching/research/extension OR Significant impact on people/health/safety OR Exposure to significant financial loss/costly inefficiencies OR Exposure to loss or interception of sensitive electronic data/information OR Exposure to significant legal liability/regulatory penalties OR Significant reputational risk OR Broad impact of negative event.
MODERATE	 Potential: Moderate impact on people/health/safety OR Exposure to moderate financial loss/inefficiencies OR Exposure to loss or interception of non-sensitive electronic data/information OR Exposure to moderate legal liability/regulatory penalties OR Moderate reputational risk OR Localized impact of negative event.
LOW	Low potential: • Impacting people/health/safety OR • Loss/liability OR • Damage to reputation OR • Impact of negative event.

MATERIALITY / CRITICALITY TERMS - Definitions include but are not limited to the following:

- <u>Enrollment/Teaching/Research/Extension</u>: Recruiting, admissions, financial aid, registrar, curriculum, sponsored programs, extension programs.
- <u>People/Health/Safety</u>: Hospital, clinics, student health center, national security issues, environmental health and safety.
- <u>Financial Loss/Inefficiencies</u>: Improper or inefficient use of money, equipment, human resources, or other assets resulting in lost funds or increased costs.
- <u>Loss or Interception of Electronic Data/Information</u>: Central university and departmental information technology security.
- <u>Legal Liability/Regulatory/Penalties</u>: Violation of laws or regulations resulting in litigation, loss of funding, restriction of programs, fines/penalties.
- <u>Reputational Risk</u>: Negative publicity that could result in loss of public trust, contributions, and other support.
- <u>Significance and Impact</u>: Significant impact of a negative event related to any of the above areas could include large dollar losses, penalties, or other types of harm that could broadly restrict fulfillment of the universities' missions. Moderate impact would include losses or penalties that could restrict specific key activities that are related to the universities' missions.

ASSESSMENT OF CONTROLS / EFFICIENCIES (CEA)

HIGH	 Could seriously affect several areas within the University. Exposes the University to unacceptable risks or liability if not corrected OR
	 Involves difficult issues requiring the attention of executive management OR
	 Involves compliance with Federal, State, or other laws and could result in serious consequences if not implemented OR
	Unacceptable weakness in the internal and/or accounting controls OR
	 Substantial savings (perhaps millions) can potentially be realized by correcting.
MODERATE	Could seriously affect a department or area within the University OR
	Involves a difficult issue requiring the attention of upper management OR
	 Involves compliance with Federal, State or other law and could result in minor consequences if not implemented OR
	Weakness in the internal and/or accounting controls OR
	• Savings (perhaps thousands) can potentially be realized by correcting.
LOW	Can affect a department or may be common to several areas OR
	Could result in improved internal and accounting control OR
	Can be corrected relatively easy OR
	Could result in improved efficiency or effectiveness of operations OR
	 No reportable observations or corrective action taken prior to report issuance.
CONSULTATION	Auditors provided consultation only, without thorough assessment
	No audit recommendations at this time.

The internal auditors have utilized the colors for the control / efficiency assessment (CEA) in evaluating each individual comment.

FOLLOW-UP

 Planned corrective action and/or follow-up report not completed within 6 months of originally scheduled date.
 Planned corrective action and/or follow-up report not completed within 3 months of originally scheduled date.
 Follow-up report is due and is within 3 months of originally scheduled completion date.
Follow-up report not yet due.
Closed.

The University of Iowa

	National Advanced Driving Simulator (NADS) Initial Audit Report Issued: September 12, 2008				
Summary	M/C		CEA	Status: Open	
Recommendations/ Responses	Auditor's Observation	CEA	Implementation Target Date	Expected Auditor Follow-up	
	1. Information Technology.		December 2008	Review: Jan 2009 Report: Jan 2009	
	2. Line-of-Credit.	\bigcirc	December 2008	Review: Jan 2009 Report: Jan 2009	
	 Transactions and Proper Oversight. 	\bigcirc	December 2008	Review: Jan 2009 Report: Jan 2009	
	4. Asset Management.	\bigcirc	December 2008	Review: Jan 2009 Report: Jan 2009	

The University of Iowa UI Health Care Integrated Call Center (ICC) Initial Audit Report Issued: September 12, 2008

Summary	M/C		CEA	Status: Open
Recommendations/ Responses	Auditor's Observation	CEA	Implementation Target Date	Expected Auditor Follow-up
	1. Governance of ICC.	\bigcirc	December 2008	Review: Jan 2009 Report: Feb 2009
	2. Web Site Enhancements.	\bigcirc	December 2008	Review: Jan 2009 Report: Feb 2009
	3. Required Skills for Clerk Referral Specialists.	\bigcirc	December 2008	Review: Jan 2009 Report: Feb 2009
	4. Documentation of Report Generation Process.	\bigcirc	December 2008	Review: Jan 2009 Report: Feb 2009
	5. Site Visit to University of Michigan Call Center.	\bigcirc	December 2008	Review: Jan 2009 Report: Feb 2009

The University of Iowa Joint Office for Clinical Outreach Services Initial Audit Report Issued: September 12, 2008

Summary	M/C		CEA	Status: Open
Recommendations/ Responses	Auditor's Observation	CEA	Implementation Target Date	Expected Auditor Follow-up
	1. Outreach Governance.	\bigcirc	July 2009	Review: Sept 2009 Report: Oct 2009
	2. Cash Handling Procedures.	\bigcirc	November 2008	Review: Sept 2009 Report: Oct 2009

The University of Iowa Department of Obstetrics and Gynecology Initial Audit Report Issued: September 12, 2008

Summary	M/C		CEA	Status: Open
Recommendations/ Responses	Auditor's Observation	CEA	Implementation Target Date	Expected Auditor Follow-up
	1. Charge Capture.		Immediately	Review: Feb 2009 Report: Mar 2009
	2. Reconciliation Process.		January 2009	Review: Feb 2009 Report: Mar 2009
	3. Departmental Databases.	\bigcirc	January 2009	Review: Feb 2009 Report: Mar 2009
	4. Sponsored Programs.		January 2009	Review: Feb 2009 Report: Mar 2009
	5. Procurement Activity.		Immediately	Review: Feb 2009 Report: Mar 2009
	 Delegation of Signature Authority. 	\bigcirc	September 2008	Review: Feb 2009 Report: Mar 2009
	7. Capital Assets.	\bigcirc	December 2008	Review: Feb 2009 Report: Mar 2009
	8. Personnel and Payroll.		January 2009	Review: Feb 2009 Report: Mar 2009
	 Hospital Payment Agreement. 	\bigcirc	September 2008	Review: Feb 2009 Report: Mar 2009
	10. Restrictive Endorsement of Check Receipts.	\bigcirc	September 2008	Review: Feb 2009 Report: Mar 2009

The University of Iowa UI Health Care - EPIC Security

Initial Audit Report Issued: October 6, 2008

Summary	M/C		CEA	Status: Open
Recommendations/ Responses	Auditor's Observation	CEA	Implementation Target Date	Expected Auditor Follow-up
	1. External Accounts.		March 2009	Review: Jul 2009 Report: Aug 2009
	2. Generic User Accounts.		October 2008	Review: Jul 2009 Report: Aug 2009
	 Administrator Local Password Controls. 		Complete	N/A
	4. User Account Inactivation.		June 2009	Review: Jul 2009 Report: Aug 2009
	 Biometric Data Center Physical Access Control System. 	\bigcirc	June 2009	Review: Jul 2009 Report: Aug 2009

The University of Iowa Blanket Purchase Orders

Initial Audit Report Issued: October 6, 2008

Summary	M/C	(CEA	Status: Open
Recommendations/ Responses	Auditor's Observation		nplementation Target Date	Expected Auditor Follow-up
	1. Compliance with Current Policy.	Se	eptember 2009	Review: Oct 2009 Report: Nov 2009
	2. Prioritize Review of BPOs.	Se	eptember 2009	Review: Oct 2009 Report: Nov 2009
	3. Document Review of BPOs.		ctober 2008	Review: Oct 2009 Report: Nov 2009
	4. Purchase Order Classification.	Se	eptember 2009	Review: Oct 2009 Report: Nov 2009

The University of Iowa UIHC Patient and Staff Safety

Initial Audit Report Issued: October 6, 2008

Summary	M/C		CEA	Status: Open
Recommendations/ Responses	Auditor's Observation	CEA	Implementation Target Date	Expected Auditor Follow-up
	1. Local Law Enforcement Prisoners.		January 2009	Review: Feb 2009 Report: Mar 2009
	2. Safety and Security FTE's.		November 2008	Review: Feb 2009 Report: Mar 2009
	3. Telephone Threats.	\bigcirc	November 2008	Review: Feb 2009 Report: Mar 2009
	:	Studen	versity of Iowa t Course Fees t Issued: October 6	3, 2008
Summary	M/C		CEA	Status: Open

Recommendations/ Responses	Auditor's Observation	CEA	Implementation Target Date	Expected Auditor Follow-up
	 Accountability of Course Fee Receipts. 		December 2008	Review: Jan 2009 Report: Feb 2009
	2. Formalized Policy.	\bigcirc	December 2008	Review: Jan 2009 Report: Feb 2009
	3. Miscellaneous Fees Charter Update.	\bigcirc	December 2008	Review: Jan 2009 Report: Feb 2009
	4. Increased Communication.		December 2008	Review: Jan 2009 Report: Feb 2009

Iowa State University Security of Internet-Initiated ACH Transactions Initial Audit Report Issued: October 1, 2008

Summary	M/C		CEA	Status: Closed
Recommendations/ Responses	Auditor's Observation	CEA	Implementation Target Date	Expected Auditor Follow-up
	None. Based on audit work performed, no audit observations were identified.		N/A	N/A

The University of Northern Iowa UNI*tix* Operations

Initial Audit Report Issued: October 7, 2008

Summary	M/C		CEA	Status: Open
Recommendations/ Responses	Auditor's Observation	CEA	Implementation Target Date	Expected Auditor Follow-up
	1. Miscellaneous Accounts Receivable.	\bigcirc	September 2008	Review: Feb 2009 Report: Mar 2009
	2. Payroll Deduction Accounts Receivable.	\bigcirc	October 2008	Review: Feb 2009 Report: Mar 2009
	3. Financial Performance.	\bigcirc	January 2009	Review: Feb 2009 Report: Mar 2009
	4. Safety & Security of Ticket Locations.	\bigcirc	January 2009	Review: Feb 2009 Report: Mar 2009

The University of Northern Iowa Central Revenue Processes

Initial Audit Report Issued: October 7, 2008

Summary	M/C		CEA	Status: Open
Recommendations/ Responses	Auditor's Observation	CEA	Implementation Target Date	Expected Auditor Follow-up
	1. Non-Student Accounts Receivable.	\bigcirc	March 2009	Review: Apr 2009 Report: May 2009
	2. Revenue Recording Controls.	\bigcirc	September 2008	Review: Apr 2009 Report: May 2009
	3. Bank Reconciliation Efficiency.	\bigcirc	March 2009	Review: Apr 2009 Report: May 2009

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