



# University of Iowa Health Care

*Presentation to  
The Board of Regents, State of Iowa  
March 18, 2009*

- Opening Remarks - Robillard
- Operating and Financial Performance – Kates and Fisher
- Expense Moderation Plan – Kates and Fisher
- Epic Update – Carmen
- UI Hospitals & Clinics Bylaws Amendments – Hesson

# ***UI Dance Marathon -- \$1,030,000***





## ***Volume and Financial Performance***

Ken Kates

Associate Vice President and CEO, UI Hospitals and Clinics

Ken Fisher

Associate Vice President for Finance and CFO, UI Hospitals and Clinics

# Volume Indicators

July 2008 through February 2009



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Discharges	19,572	19,892	19,450	(320)	-1.6% ○	122	0.6% ○
Patient Days	129,296	127,646	128,401	1,650	1.3% ○	895	0.7% ○
Length of Stay	6.65	6.42	6.59	0.23	3.6% ●	0.06	0.9% ○
Average Daily Census	532.08	525.29	526.23	6.79	1.3% ○	5.85	1.1% ○
Surgeries – Inpatient	7,185	8,524	7,409	(1,139)	-15.7% ●	(224)	-3.0% ●
Surgeries – Outpatient	8,519	7,785	7,543	734	9.4% ●	976	12.9% ●
Emergency Treatment Center Visits	31,585	29,472	28,552	2,113	7.2% ●	3,033	10.6% ●
Outpatient Clinic Visits	487,732	480,321	461,973	7,411	1.5% ○	25,759	5.6% ●
Case Mix	1.8298	1.7722	1.7728	0.0576	3.3%	0.0570	3.2%
Medicare Case Mix	2.0172	1.9188	1.9112	0.0984	5.1%	0.1060	5.6%

● Greater than 2.5% Favorable	○ Neutral	● Greater than 2.5% Unfavorable
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# Discharges by Type

July 2008 through February 2009



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Adult Medical	6,154	6,617	6,147	(463)	-7.0% ●	7	0.1% ○
Adult Surgical	9,064	8,689	8,342	375	4.3% ●	722	8.7% ●
Adult Psych	1,460	1,513	1,448	(53)	-3.5% ●	12	0.8% ○
<i>Subtotal – Adult</i>	<i>16,678</i>	<i>16,819</i>	<i>15,937</i>	<i>(141)</i>	<i>-0.8% ○</i>	<i>741</i>	<i>4.7% ●</i>
Pediatric Medical	1,978	2,169	2,653	(191)	-8.8% ●	(675)	-25.4% ●
Pediatric Surgical	113	110	90	3	2.7% ●	23	25.6% ●
Pediatric Critical Care	517	518	501	(1)	-0.2% ○	16	3.2% ●
Pediatric Psych	286	276	269	10	3.6% ●	17	6.3% ●
<i>Subtotal – Pediatrics w/o newborn</i>	<i>2,894</i>	<i>3,073</i>	<i>3,513</i>	<i>(179)</i>	<i>-5.8% ●</i>	<i>(619)</i>	<i>-17.6% ●</i>
Newborn	866	839	831	27	3.2% ●	35	4.2% ●
<b>TOTAL w/o Newborn</b>	<b>19,572</b>	<b>19,892</b>	<b>19,450</b>	<b>(320)</b>	<b>-1.6% ○</b>	<b>122</b>	<b>0.6% ○</b>

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Greater than 2.5% Favorable	Neutral	Greater than 2.5% Unfavorable

# Discharge Days by Type

July 2008 through February 2009



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Adult Medical	35,147	33,407	33,549	1,740	5.2% ●	1,598	4.8% ●
Adult Surgical	50,232	48,657	46,707	1,575	3.2% ●	3,525	7.6% ●
Adult Psych	16,696	15,044	15,838	1,652	11.0% ●	858	5.4% ●
<i>Subtotal – Adult</i>	<i>102,075</i>	<i>97,108</i>	<i>96,094</i>	<i>4,967</i>	<i>5.1% ●</i>	<i>5,981</i>	<i>6.2% ●</i>
Pediatric Medical	11,126	13,222	15,144	(2,096)	-15.9% ●	(4,018)	-29.5% ●
Pediatric Surgical	1,052	1,026	1,045	26	2.5% ●	7	0.7% ○
Pediatric Critical Care	13,243	14,227	13,396	(984)	-6.9% ●	(153)	-1.1% ○
Pediatric Psych	2,748	2,033	2,401	715	35.2% ●	347	14.5% ●
<i>Subtotal – Pediatrics w/o newborn</i>	<i>28,169</i>	<i>30,508</i>	<i>31,986</i>	<i>(2,339)</i>	<i>-7.7% ●</i>	<i>(3,817)</i>	<i>-11.9% ●</i>
Newborn	2,065	1,940	1,941	125	6.4% ●	124	6.4% ●
<b>TOTAL w/o Newborn</b>	<b>130,244</b>	<b>127,616</b>	<b>128,080</b>	<b>2,628</b>	<b>2.1% ○</b>	<b>2,164</b>	<b>1.7% ○</b>

 Greater than 2.5% Favorable     
  Neutral     
  Greater than 2.5% Unfavorable

# Average Length of Stay by Type

July 2008 through February 2009



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Adult Medical	5.71	5.05	5.46	0.66	13.1% ●	0.25	4.6% ●
Adult Surgical	5.54	5.60	5.60	(0.06)	-1.1% ○	(0.06)	-1.1% ○
Adult Psych	11.44	9.94	10.94	1.50	15.1% ●	0.50	4.6% ●
Subtotal – Adult	6.12	5.77	6.03	0.35	6.1% ●	0.09	1.5% ○
Pediatric Medical	5.62	6.10	5.71	(0.48)	-7.9% ●	(0.09)	-1.6% ○
Pediatric Surgical	9.31	9.30	11.61	0.01	0.1% ○	(2.30)	-19.8% ●
Pediatric Critical Care	25.62	27.49	26.74	(1.87)	-6.8% ●	(1.12)	-4.2% ●
Pediatric Psych	9.61	7.36	8.93	2.25	30.6% ●	0.68	7.6% ●
Subtotal – Pediatrics w/o newborn	9.73	9.93	9.11	(0.20)	-2.0% ○	0.62	6.8% ●
Newborn	2.38	2.31	2.34	0.07	3.0% ●	0.04	1.7% ○
<b>TOTAL w/o Newborn</b>	<b>6.65</b>	<b>6.42</b>	<b>6.59</b>	<b>0.23</b>	<b>3.6% ●</b>	<b>0.06</b>	<b>0.9% ○</b>

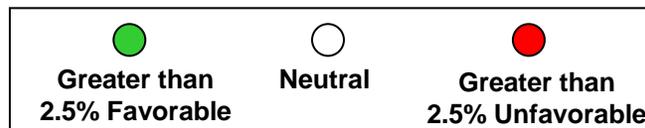
 Greater than 2.5% Favorable     
  Neutral     
  Greater than 2.5% Unfavorable

# Outpatient Surgeries – by Clinical Department

July 2008 through February 2009



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Cardiothoracic	45	31	43	14	46.9% ●	2	4.7% ●
Dentistry	373	240	334	133	55.4% ●	39	11.7% ●
Dermatology	34	40	31	(6)	-15.6% ●	3	9.7% ●
General Surgery	1,171	887	991	284	32.0% ●	180	18.2% ●
Gynecology	431	412	412	19	4.5% ●	19	4.6% ●
Internal Medicine	1	6	5	(5)	-83.9% ●	(4)	-80.0% ●
Neurosurgery	202	46	61	156	341.7% ●	141	231.1% ●
Ophthalmology	2,225	2,158	2,000	67	3.1% ●	225	11.3% ●
Orthopedics	1,870	1,857	1,821	13	0.7% ○	49	2.7% ●
Otolaryngology	1,284	1,087	1,117	197	18.1% ●	167	15.0% ●
Pediatrics	4	6	5	(2)	-35.6% ●	(1)	-20.0% ●
Urology w/ Procedure Ste.	879	1,015	723	(136)	-13.4% ●	156	21.6% ●
<b>Total</b>	<b>8,519</b>	<b>7,785</b>	<b>7,543</b>	<b>734</b>	<b>9.4% ●</b>	<b>976</b>	<b>12.9% ●</b>



# Inpatient Surgeries – by Clinical Department

July 2008 through February 2009



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Cardiothoracic	711	683	606	28	4.0% ●	105	17.3% ●
Dentistry	101	127	111	(26)	-20.2% ●	(10)	-9.0% ●
General Surgery	1,810	2,158	1,865	(348)	-16.1% ●	(55)	-2.9% ●
Gynecology	511	605	508	(94)	-15.6% ●	3	0.6% ○
Neurosurgery	1,141	1,340	1,212	(199)	-14.8% ●	(71)	-5.9% ●
Ophthalmology	98	124	100	(26)	-20.9% ●	(2)	-2.0% ○
Orthopedics	1,799	2,145	1,864	(346)	-16.1% ●	(65)	-3.5% ●
Otolaryngology	504	664	567	(160)	-24.1% ●	(63)	-11.1% ●
Pediatrics	1	0	0	1	100.0% ●	1	100.0% ●
Urology w/ Procedure Ste.	509	678	576	(169)	-24.9% ●	(67)	-11.6% ●
<b>Total</b>	<b>7,185</b>	<b>8,524</b>	<b>7,409</b>	<b>(1,339)</b>	<b>-15.7% ●</b>	<b>(224)</b>	<b>-3.0% ●</b>

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Greater than 2.5% Favorable	Neutral	Greater than 2.5% Unfavorable

# Emergency Treatment Center

July 2008 through February 2009



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
ETC Visits	31,585	29,472	28,552	2,113	7.2% ●	3,033	10.6% ●
ETC Admits	8,428	8,152	7,764	276	3.4% ●	664	8.6% ●
Conversion Factor	26.7%	27.7%	27.2%		-3.5% ●		-1.9% ○
ETC Admits / Total Admits	43.3%	41.1%	40.0%		5.5% ●		8.4% ●

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Greater than 2.5% Favorable	Neutral	Greater than 2.5% Unfavorable

# Clinic Visits by Clinical Department

## July 2008 through February 2009



Operating Review (YTD)	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Anesthesia	9,429	10,974	11,288	(1,545)	-14.1% ●	(1,859)	-16.5% ●
CDD	4,851	4,441	4,473	410	9.2% ●	378	8.5% ●
Clinical Research	5,377	5,220	5,304	157	3.0% ●	73	1.4% ○
Dermatology	16,392	16,977	15,909	(585)	-3.5% ●	483	3.0% ●
ETC	31,585	29,125	28,333	2,460	8.4% ●	3,252	11.5% ●
Employee Health Clinic	11,548	11,053	11,163	495	4.5% ●	385	3.5% ●
Family Care Center	65,497	71,373	67,969	(5,876)	-8.2% ●	(2,472)	-3.6% ●
General Surgery	17,391	17,349	17,332	42	0.2% ○	59	0.3% ○
Hospital Dentistry	15,292	15,988	15,114	(696)	-4.4% ●	178	1.2% ○
Internal Medicine	74,625	70,922	68,866	3,703	5.2% ●	5,759	8.4% ●
Iowa Care Clinic	9,760	4,288	4,484	5,472	127.6% ●	5,276	117.7% ●
Neurology	10,829	10,271	10,351	558	5.4% ●	478	4.6% ●
Neurosurgery	6,068	5,857	5,875	211	3.6% ●	193	3.3% ●
Obstetrics/Gynecology	46,217	43,728	42,581	2,489	5.7% ●	3,636	8.5% ●
Ophthalmology	44,826	49,605	41,804	(4,779)	-9.6% ●	3,022	7.2% ●
Orthopedics	34,659	34,602	34,541	57	0.2% ○	118	0.3% ○
Otolaryngology	18,469	18,074	17,728	395	2.2% ○	741	4.2% ●
Pediatrics	25,544	22,462	22,136	3,082	13.7% ●	3,408	15.4% ●
Psychiatry	26,809	26,018	25,530	791	3.0% ●	1,279	5.0% ●
Thoracic – Cardio Surgery	1,722	1,477	1,417	245	16.6% ●	305	21.5% ●
Urology	10,509	10,131	9,436	378	3.7% ●	1,073	11.4% ●
Other	333	386	339	(53)	-13.7% ●	(6)	-1.8% ○
<b>Total</b>	<b>487,732</b>	<b>480,321</b>	<b>461,973</b>	<b>7,411</b>	<b>1.5%</b> ○	<b>25,759</b>	<b>5.6%</b> ●



Greater than 2.5% Favorable

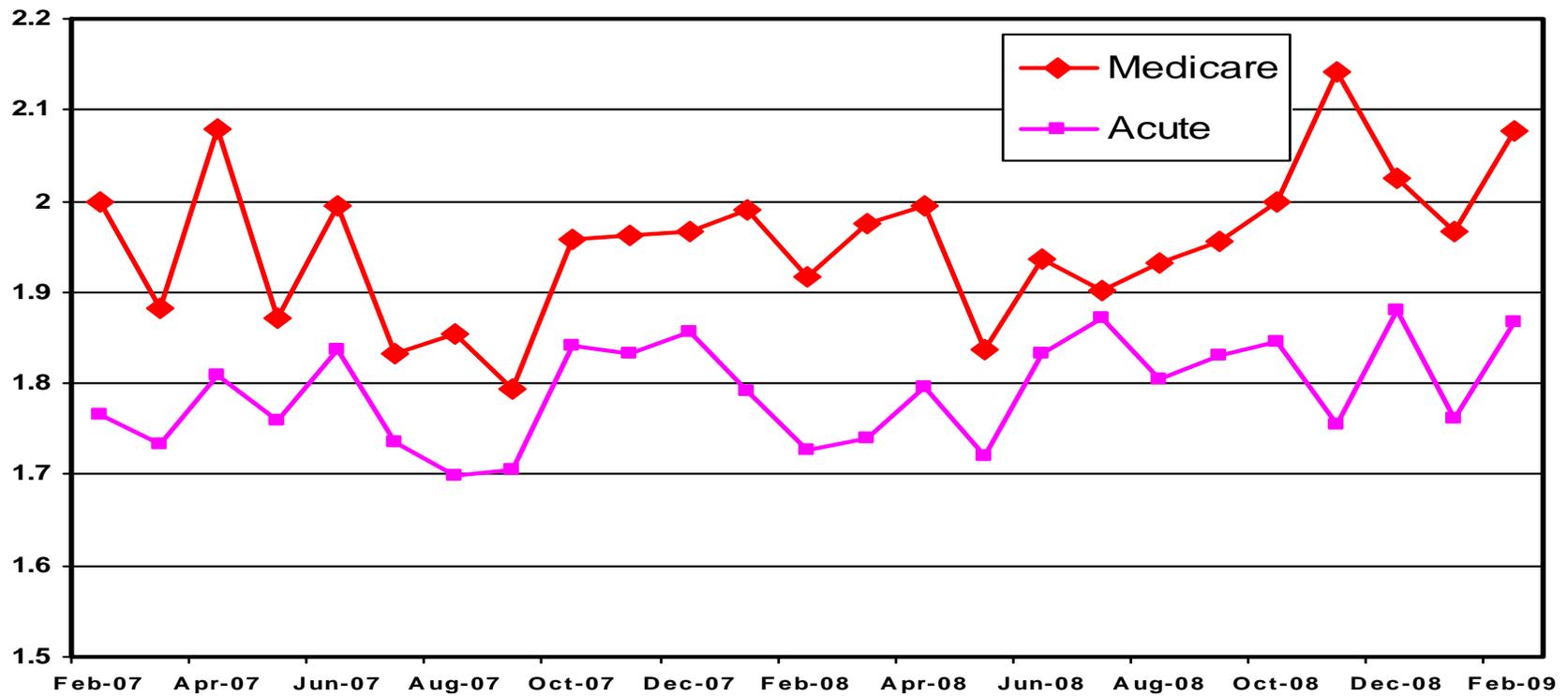


Neutral



Greater than 2.5% Unfavorable

# Case Mix Index



# UIHC Comparative Financial Results

Fiscal Year to Date February 2009



NET REVENUES:	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Patient Revenue	\$585,557	\$606,221	\$542,809	(\$20,664)	-3.4%	\$42,748	7.9%
Appropriations	4,643	4,678	9,365	(35)	-0.7%	(4,722)	-50.4%
Other Operating Revenue	30,277	28,682	28,365	1,595	5.6%	1,912	6.7%
<b>Total Revenue</b>	<b>\$620,477</b>	<b>\$639,581</b>	<b>\$580,539</b>	<b>(\$19,104)</b>	<b>-3.0%</b>	<b>\$39,938</b>	<b>6.9%</b>

## EXPENSES:

Salaries and Wages	\$338,338	\$332,158	\$295,626	\$6,180	1.9%	\$42,712	14.4%
General Expenses	242,406	240,334	217,845	2,072	0.9%	24,561	11.3%
Operating Expense before Capital	\$580,744	\$572,492	\$513,471	\$8,252	1.4%	\$67,273	13.1%
<b>Cash Flow Operating Margin</b>	<b>\$39,733</b>	<b>\$67,089</b>	<b>\$67,068</b>	<b>(\$27,356)</b>	<b>-40.8%</b>	<b>(\$27,335)</b>	<b>-40.8%</b>
Capital- Depreciation and Amortization	49,302	50,523	46,195	(1,221)	-2.4%	3,107	6.7%
Total Operating Expense	\$630,046	\$623,015	\$559,666	\$7,031	1.1%	\$70,380	12.6%

<b>Operating Income</b>	<b>(\$9,569)</b>	<b>\$16,566</b>	<b>\$20,873</b>	<b>(\$26,135)</b>	<b>-157.8%</b>	<b>(\$30,442)</b>	<b>-145.8%</b>
<b>Operating Margin %</b>	<b>-1.5%</b>	<b>2.6%</b>	<b>3.6%</b>		<b>-4.1%</b>		<b>-5.1%</b>
Gain (Loss) on Investments	(19,206)	11,433	13,722	(30,639)	-268.0%	(32,928)	-240.0%
Non-Recurring Items	-	-	-	0	0.0%	0	0.0%
<b>Net Income</b>	<b>(\$28,775)</b>	<b>\$27,999</b>	<b>\$34,595</b>	<b>(\$56,774)</b>	<b>-202.8%</b>	<b>(\$63,370)</b>	<b>-183.2%</b>
<b>Net Margin %</b>	<b>-4.8%</b>	<b>4.3%</b>	<b>5.8%</b>		<b>-9.1%</b>		<b>-10.6%</b>

# UIHC Comparative Financial Results

February 2009



NET REVENUES:	Actual	Budget	Prior Year	Variance to Budget	% Variance to Budget	Variance to Prior Year	% Variance to Prior Year
Patient Revenue	\$69,753	\$72,269	\$70,733	(\$2,516)	-3.5%	(980)	-1.4%
Appropriations	567	585	1,171	(18)	-3.0%	(604)	-51.5%
Other Operating Revenue	3,677	3,615	3,251	62	1.7%	426	13.1%
<b>Total Revenue</b>	<b>\$73,997</b>	<b>\$76,469</b>	<b>\$75,155</b>	<b>(\$2,472)</b>	<b>-3.2%</b>	<b>(\$1,158)</b>	<b>-1.5%</b>

## EXPENSES:

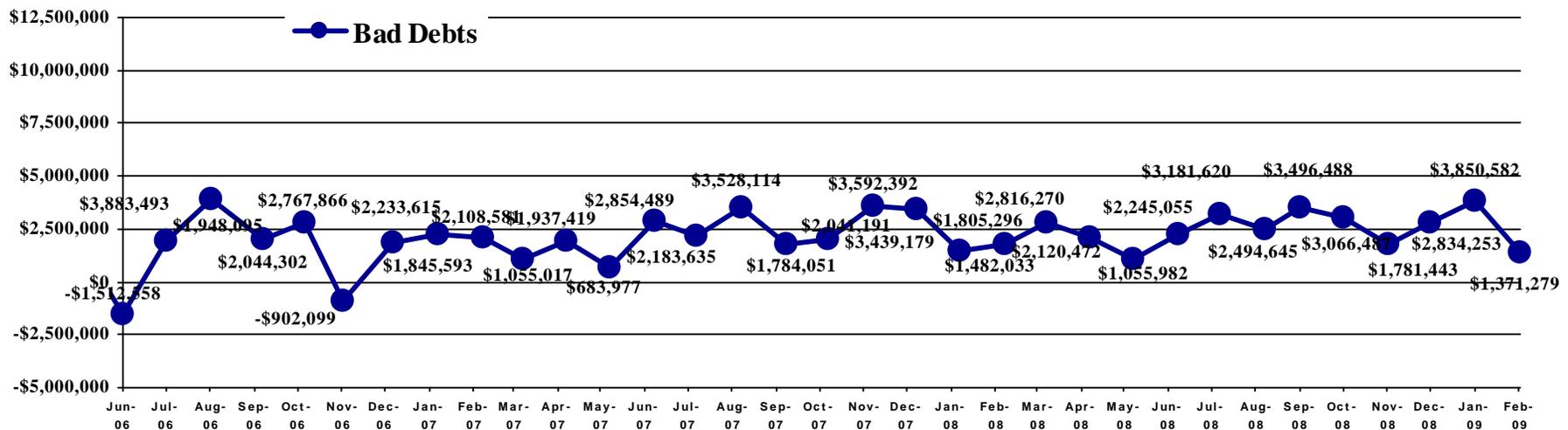
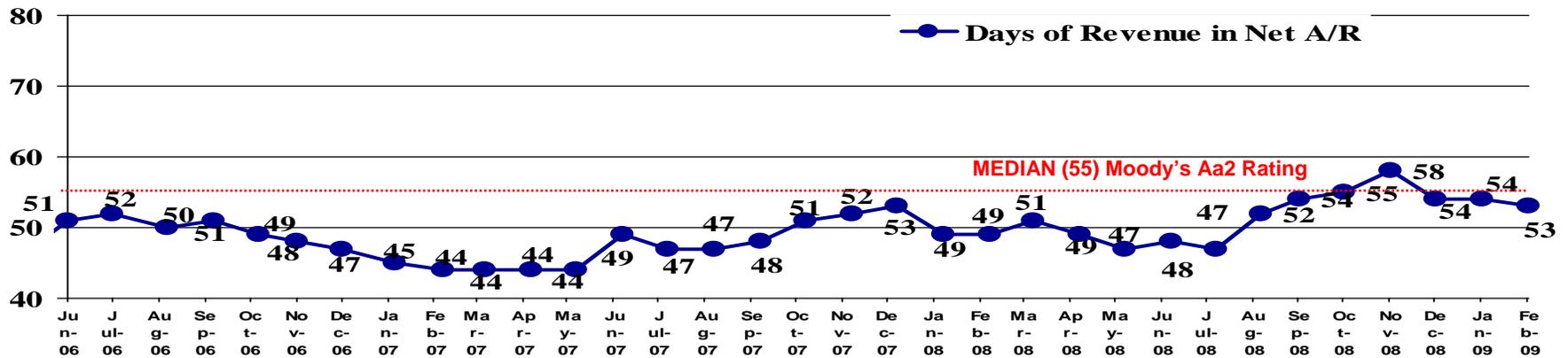
Salaries and Wages	\$42,536	\$40,612	\$37,625	1,924	4.7%	\$4,911	13.1%
General Expenses	28,292	28,692	27,689	(400)	-1.4%	603	2.2%
Operating Expense before Capital	\$70,828	\$69,304	\$65,314	1,524	2.2%	\$5,514	8.4%
<b>Cash Flow Operating Margin</b>	<b>\$3,169</b>	<b>\$7,165</b>	<b>\$9,841</b>	<b>(\$3,996)</b>	<b>-55.8%</b>	<b>(\$6,672)</b>	<b>-67.8%</b>
Capital- Depreciation and Amortization	5,971	6,315	5,897	(344)	-5.4%	74	1.3%
Total Operating Expense	\$76,799	\$75,619	\$71,211	\$1,180	1.6%	\$5,588	7.8%

<b>Operating Income</b>	<b>(\$2,802)</b>	<b>\$850</b>	<b>\$3,944</b>	<b>(\$3,652)</b>	<b>-429.7%</b>	<b>(\$6,746)</b>	<b>-171.0%</b>
<b>Operating Margin %</b>	<b>-3.8%</b>	<b>1.1%</b>	<b>5.2%</b>		<b>-4.9%</b>		<b>-9.0%</b>
Gain (Loss) on Investments	1,972	1,429	1,595	543	38.0%	377	23.7%
Non-Recurring Items	-	-	-	0	0.0%	0	0.0%
<b>Net Income</b>	<b>(\$830)</b>	<b>\$2,279</b>	<b>\$5,539</b>	<b>(\$3,109)</b>	<b>-136.4%</b>	<b>(\$6,369)</b>	<b>-115.0%</b>
<b>Net Margin %</b>	<b>-1.1%</b>	<b>2.9%</b>	<b>7.2%</b>		<b>-4.0%</b>		<b>-8.3%</b>

# Comparative Accounts Receivable at February 28, 2009



	June 30, 2007	June 30, 2008	February 28, 2009
Net Accounts Receivable	\$101,254,328	\$111,208,325	\$130,533,583
Net Days in AR	49	48	53





## ***Expense Moderation Plan***

Ken Kates

Associate Vice President and CEO, UI Hospitals and Clinics

Ken Fisher

Associate Vice President for Finance and CFO, UI Hospitals and Clinics

# Why is expense moderation necessary?



**Chicago Tribune**

*February 9, 2009*

**450 layoffs announced at U. of C. Medical Center**

**HealthImaging.com**

“Troubled economy cripples hospital spending”

*January 29, 2009*

**The New York Times**

*November 7, 2008*

*The Health Care Challenge Sailing Into a Perfect Storm*

*By Uwe E. Reinhardt*

**WGAL.COM**

*January 27, 2009*

*Penn State Hershey Medical Center Announces Hiring Freeze*

**Modern Healthcare**

*January 13, 2009*

“N.Y. hospital planning to cut 400 positions”

**WTHR.com**

“Economy prompts Clarian to cut pay, delay project”

*February 13, 2009*

**KCRG.COM**

“Cedar Rapids’ Mercy Announces Hiring Freeze”

*February 13, 2009*

**Medical News Today**

“Hospital Expansions, Equipment Purchases Delayed Due To Recession”

*January 27, 2009*

# ***Expense Moderation Strategy***

- 1) **Rigorous expense management limiting budget additions and excess payroll growth – budget authority to flex based on activity**
- 2) **Recast the FY 09 operating budget to achieve targeted operating margin**
- 3) **Manage length of stay downward, especially in Internal Medicine**
- 4) **Fully deploy physical capacity and utilize efficiently (beds, ORs, high tech imaging)**
- 5) **Improve access and throughput (Bed Management Initiative)**
- 6) **Continued focus on supply chain opportunities - benchmarks**
- 7) **Link investments to performance – targeted outcomes agreed to up front with ongoing measurement**
- 8) **Provide support to leadership team to enhance execution of targeted initiatives (Program Management Office)**
- 9) **Track performance – shared throughout the enterprise (balanced scorecard)**

## Cost Savings Initiatives

- The senior leadership team has been working closely with faculty and staff to identify opportunities to grow revenues and reduce operating expenses.
- Over 200 initiatives estimated to yield \$27 M are being implemented.
- Front line staff have provided over 185 unique recommendations for cost savings, revenue enhancement, or performance improvement. Fifty (50) are being implemented while many others are being reviewed for their feasibility.

	100%	90%	75%
<b>Vacant positions</b>	\$ 11,726,289	\$ 10,553,660	\$ 8,794,717
<b>Hourly positions</b>	\$ 174,617	\$ 157,155	\$ 130,963
<b>Non labor</b>	\$ 9,813,090	\$ 8,831,781	\$ 7,359,818
<b>Revenue</b>	\$ 1,435,630	\$ 1,292,067	\$ 1,076,723
<b>Original Total</b>	\$ 23,149,626	\$ 20,834,663	\$ 17,362,220
<b>Additional Savings (November)</b>	\$ <b>2,124,769</b>	\$ <b>1,912,292</b>	\$ <b>1,593,577</b>
<b>Additional Savings (January)</b>	\$ <b>2,250,000</b>	\$ <b>2,025,000</b>	\$ <b>1,687,500</b>
<b>Updated Savings</b>	\$ 27,524,395	\$ 24,771,956	\$ 20,643,296

# Total Operating Expenses

## Total Operating Expenses

Total operating expenses edged up slightly in February; although, they are still down significantly from their peak in October.



# Salary and Benefit Expenses

## Salary and Benefit Expenses

In December 2008, UIHC began adjusting accrued vacation time on a monthly basis (based on accrual usage). This reflects a more accurate expense amount on a monthly basis. As staff used more of the vacation accrual in December and January the accrual expense decreased. In February we are seeing the expense go up as vacation usage decreases and these accruals are replenished.

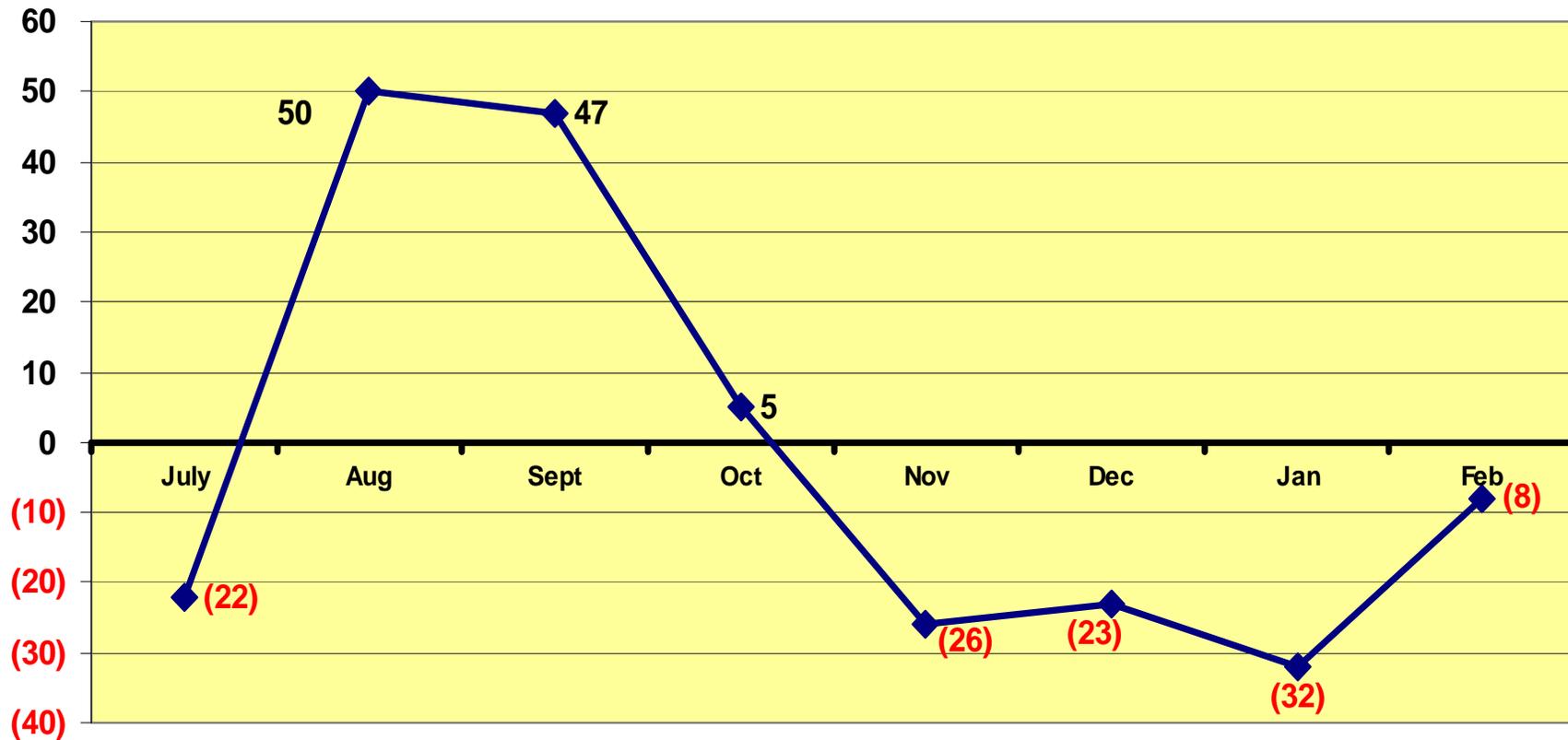


# Net FTEs (Staff and Students) Through January 09



## Change in Net FTEs

Since November, we have seen a decrease of 89 net FTEs coming into the organization.



# Other Operating Expenses

## Other Operating Expenses

Other operating expenses are at the lowest levels this fiscal year. This highlights our continued focus on supply chain and other initiatives.

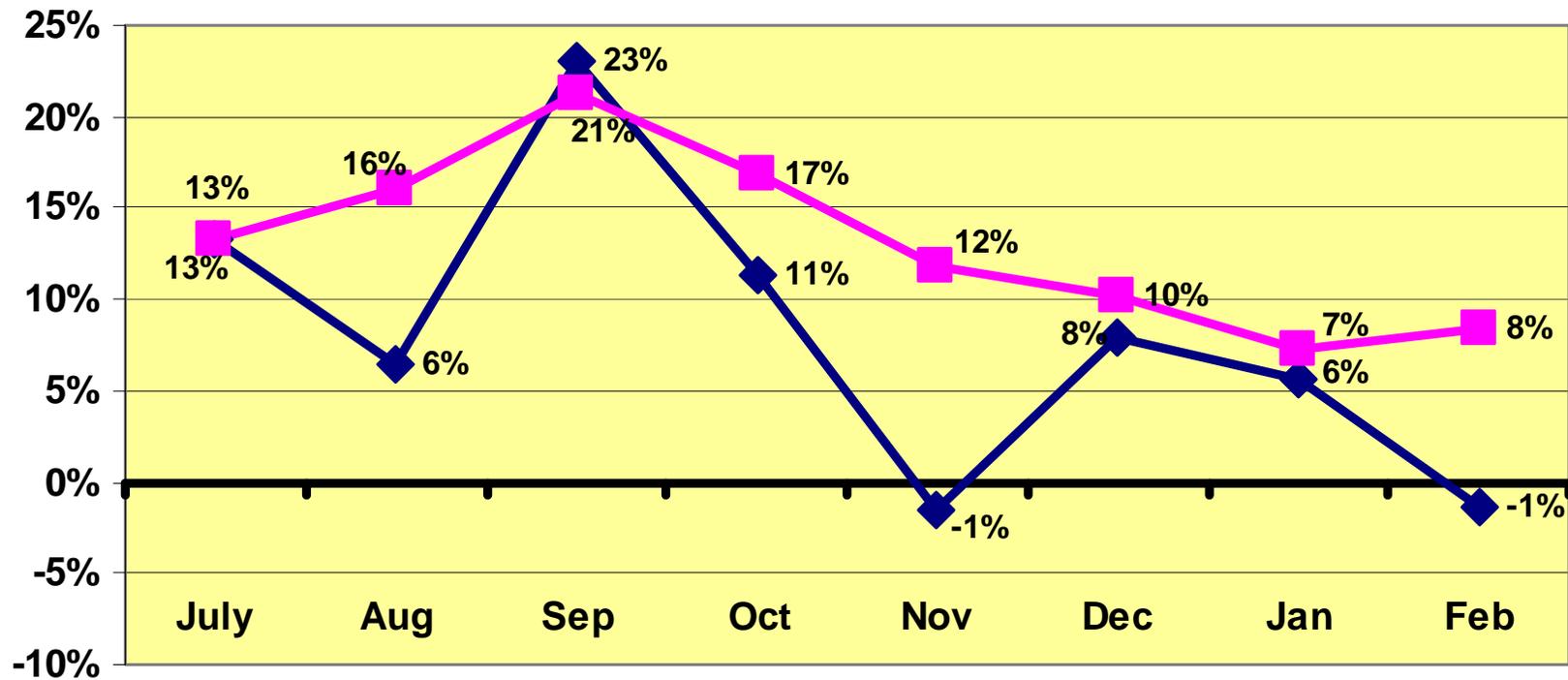


# Supply Chain – Achieving Cost Reductions

## *One Example: Suture/Endo Mechanical Conversion*

- The UIHC completed a standardization project on January 19th of this year for suture and endo mechanicals that should result in a \$373,000 savings by the end of this fiscal year or close to **\$900,000** over the next 12 months.
- We were able to standardize to essentially one vendor.
- Faculty and staff from the Main Operating Room, Ambulatory Surgery Center, Procurement Services and Central Sterile Supply all played a large role in making this transition successful.

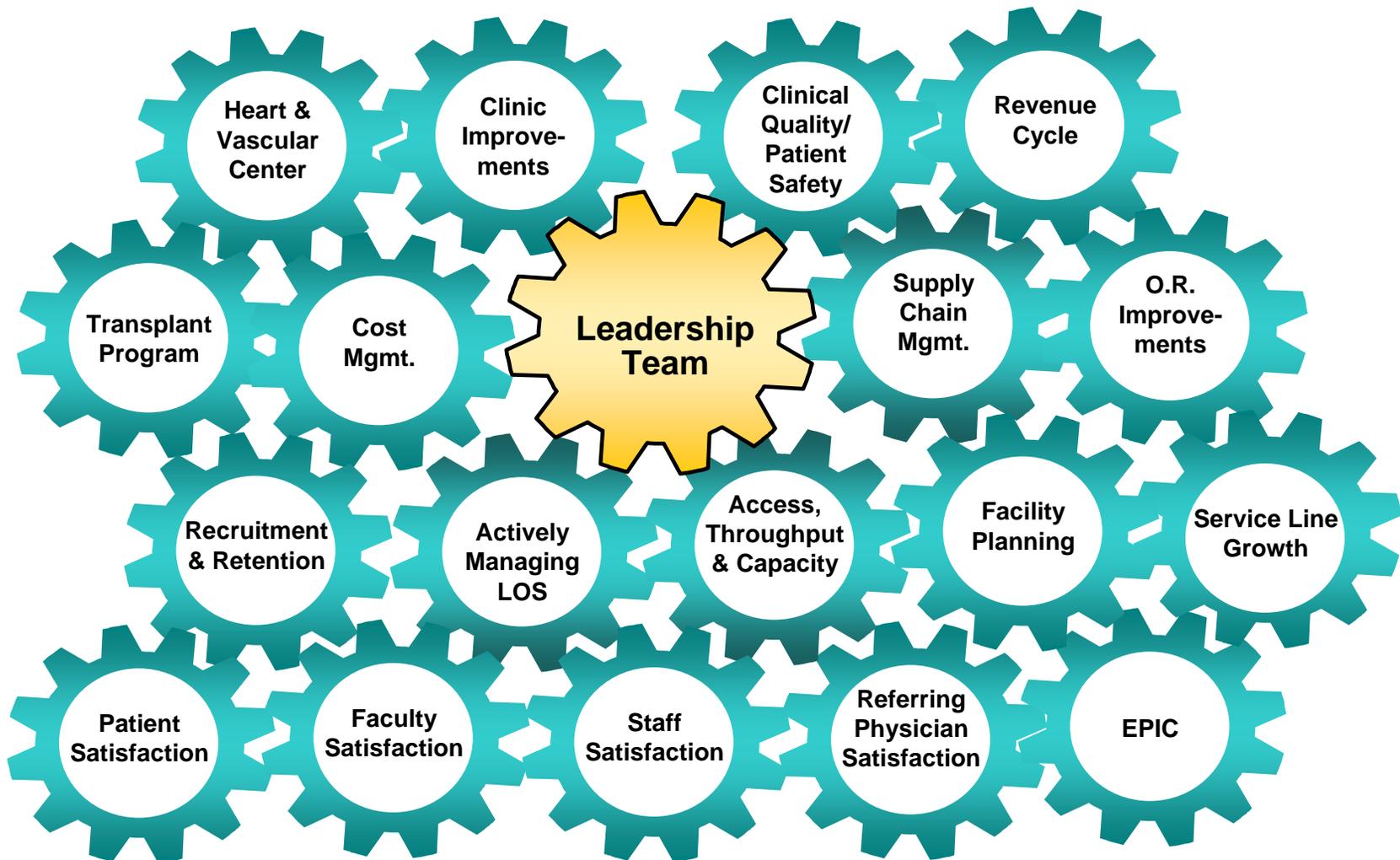
# Change in Net Patient Revenues and Operating Expenses by Month FY08 - FY09



◆ Change in Net Pt Revenues FY08-FY09 
 ■ Change in Operating Expenses FY08-FY09

**July - Feb YTD Change in Net Patient Revenues (FY08-09): +8%**  
**July - Feb YTD Change in Operating Expenses (FY 08-09): + 13%**

# Many Improvement/Growth Initiatives Underway



- Complimentary parking for Outpatient Clinic and Ambulatory Surgery Center patients began six years ago.
- Cost of complimentary parking has risen to \$1.2M.
- UIHC pays UI Parking and Transportation Services for all complimentary parking charges.
- There is no reimbursement to cover this cost.
- This unreimbursed expense is no longer sustainable.
- The University will collect parking revenue directly from patients.

- Parking fees for patients will be \$0.75 for the first hour and \$0.90 per hour thereafter. The existing valet parking program will continue at current \$10/day rate.
- Patients are being informed of this change in advance of their appointments.
- Appropriate signage is being developed and posted throughout the UIHC.
- A parking “hot line” has been set-up to respond to questions and concerns.
- Clinic staff members are committed to making patients’ visits as efficient as possible to minimize their parking fees.



## ***Epic Project Update***

Lee Carmen

Associate Vice President for Information Systems

# Epic Project Awareness Campaign

**"WE'RE OFF TO SEE THE WIZARD"**

Follow the Yellow Brick Road to seamless access of patient information through our Epic Clinical System.

On our way to see the wizard, we've had a whirlwind of activities and adventures. The February 8th rollout of Epic Rx, eMAR and ICU is cause for celebrating Oz-like teamwork.

Bear with us - as in "lions and tigers and bears, oh my" - as we get ever closer to the May 2nd enterprise-wide implementation. You'll agree there's no place like Epic.



UNIVERSITY of IOWA HEALTH CARE  
EPIC AT IOWA

**"THERE'S NO PLACE LIKE HOME"**

There's no place like Epic for the care and safety of our patients.

Teamwork from Pharmacy, Nursing, Respiratory Care, Physicians and HCIS are behind the magic of the February 8th rollout of Epic Rx, eMAR and ICU.

February's implementation is the next step along the yellow brick road.

On May 2nd our integrated Epic Clinical System will offer seamless access to patient information throughout the enterprise.



UNIVERSITY of IOWA HEALTH CARE  
EPIC AT IOWA

## ***Epic February Go-Live***

- Successful activation of Critical Care, EMAR and Inpatient Pharmacy modules 2/8/09



## ***Epic February Go-Live***

- 30,000 hours of Epic training delivered Dec-Jan
- Outstanding coordination and teamwork among all involved parties
- Application configuration and workflow issues addressed as they are identified
- Excellent response from vendor on issues and support
- Good 'rehearsal' for May Go-Live
- Interim workflows ( Feb – May) result in some staff inefficiencies

- Inpatient / Outpatient / ETC clinical documentation, provider order entry
- Specialty modules (ETC, Cancer, Ophthalmology, Labor & Delivery, Transplant)
- End-User Training (8,000 staff) 3/30-4/30
- Anticipate biggest issue will be physician order entry

**Go – Live Saturday, May 2, 2009**

- Ongoing refinement of operational modules, workflow
- Further deployment of operational modules
- Additional integration with medical devices
- Patient and referring physician web portals
- Intra-operative Anesthesia module



## ***UI Hospitals & Clinics Bylaws Amendments***

William Hesson

Associate Vice President for Legal Affairs & Legal Counsel, UIHC