MINUTES OF OCTOBER 2, 2014, BOARD MEETING

SCHEMAN BUILDING, ROOMS 230-240
IOWA STATE UNIVERSITY
AMES, IOWA

Board Members

Nicole Carroll	Present
Milt Dakovich	Present
Robert Downer	Absent
Ruth Harkin	Present
Larry McKibben	Present
Katie Mulholland	Present
Bruce Rastetter	Present
Subhash Sahai	Present
Hannah Walsh	Present

Staff Members

Andrea Anania, Jeneane Beck, Mark Braun, Bob Donley, Sheila Doyle Koppin, Diana Gonzalez, Joe Murphy, Joan Racki, Keith Saunders, Patrice Sayre, Ilene Tuttle

Regent Institutions

SUI   Sally Mason, Barry Butler, Doug True

ISU   Steven Leath, Warren Madden, Jonathan Wickert

UNI   Michael Licari, Michael Hager

Deloitte Consulting

Pankaj Agarwal, Rick Ferraro, Virginia Fraser, David Noone, Shomic Saha, Emily Todd

The corresponding memorandum for each agenda item, an integral component of the minutes, is available on the Board of Regents website: http://www.regents.iowa.gov/.   Copies of these memoranda can also be obtained from the Board Office by calling 515-281-3934. Audio of the meeting is also available on the web site.

Call to Order for October 2, 2014
President Rastetter called the Board of Regents meeting to order at 8:30 a.m.

Roll Call:

Regent	Carroll	Dakovich	Downer	Harkin	McKibben	Mulholland	Rastetter	Sahai	Walsh
Present	x	x			x	x	x	x	x
Absent			x	x*					

Regent Harkin joined the meeting immediately after the Roll Call.

President Rastetter thanked everyone for their time and efforts on the Transparent, Inclusive Efficiency Review (TIER) Study and stressed the importance of long-term sustainability of the Regent institutions.

Update on TIER Study
Regent McKibben said he was pleased with the participation to date and encouraged everyone to participate in the remaining town hall meetings. He said the goal of the transformation is better efficiency, lower cost for students, and having the leading universities in the nation in Iowa.

▸ Project Manager Virginia Fraser gave an overview of Deloitte's presentation materials and highlighted three points: (1) business cases are still estimates; (2) business cases are not precise, but do contain the right level of analysis to inform decision making; and (3) estimates are expected to change as implementation and detailed design proceed.

  She listed five key items for the Board to think about: (1) amount of change that the universities and the Board can absorb and at what pace that change can be absorbed; (2) number of people within the universities available to support implementation; (3) skillsets available within the universities to lead changes described in the document; (4) funding available to implement the business cases; and (5) dependency among and between opportunities.

▸ Engagement Director Rick Ferraro highlighted six emerging themes: (1) transformation; (2) investment to enable improved results; (3) resource visibility; (4) reframe working relationships more broadly; (5) readiness to act in the face of uncertainty; and (6) proliferation, integration, and the multiplier effect.

▸ Senior Consultant and Team Lead Emily Todd presented Business Case FN-01 – Finance.

  Discussion was held on: administrative vision; shared services consistency; technology investment, training, and staff; 10-year projections; challenges to implement a university-wide model; and technology costs across all business cases.

▸ Senior Consultant and Team Lead Emily Todd presented Business Case HR-01 – Human Resources.

  Discussion was held on: (1) the lack of uniform systems, comprehensive data, and trained human resource staff; (2) effort required to train human resource staff; (3) satisfaction level of employees with respect to human resource departments; and (4) licensing SUI's existing system and having ISU and UNI use it to avoid further significant expense.

▶ Senior Manager Shomic Saha provided an overview of the IT function as currently structured and presented the following technology transformation business cases:

  ◆ Business Case IT-03 – Streamlining the Applications Landscape

  ◆ Business Case IT-04 – Using Technology Innovations to Reduce the Total Cost of Ownership

  Discussion was held on: current practice versus Deloitte's suggested "governance attention"; infrastructure and operations spend/savings at SUI versus ISU; networked printers and privacy concerns; streamlining, conformity, and costs associated with training; impact of technology innovation on 10-year cost projections; and desktop versus laptop computers.

▶ Senior Manager Shomic Saha presented the following business cases on operational transformation:

  ◆ Business Case IT-02 – Transforming the Central ITS Delivery Model

  ◆ Business Case IT-01 – Transforming the Distributed IT Landscape

▶ Senior Manager Pankaj Agarwal presented the following business cases on facilities:

  ◆ Business Case FAC-03 – Reduce Utilities and Operational Costs by Adjusting Thermostats in Classroom Buildings During Evenings and the Summer

  ◆ Business Case FAC-04 – Reduce Energy Consumption by Investing in Energy Management Initiatives

  Discussion was held on: alternative and renewable energy; tracking energy consumption of different buildings; and building temperatures.

▶ Manager David Noone discussed the Implementation Road Map.

President Rastetter thanked Deloitte Consulting for the presentation.

Regent McKibben also thanked the Deloitte team as well as University Presidents, faculty, staff, and students for their input. He encouraged everyone to attend the upcoming town hall meetings and provide input prior to the November 14th meeting when the Board will vote on the remaining business cases.

➢ The Board received the update by GENERAL CONSENT.

Adjourn
President Rastetter adjourned the meeting at 12:04 p.m.